

Customer / Material Report

Last Modified on 09/24/2026 1:08 pm PDT

Pathway: *Reports > Standard Reports > Operations > Customer / Material Report*

The *Customer / Material* report provides an operational and financial view of disposal and recycling activity for a selected facility and date range. Results are grouped first by customer site and then by material, allowing users to review activity at both levels.

The report can be run in **Summary** mode to view totals and counts, or **Detail** mode to review individual tickets and transactions. Users can further narrow the results by site, material, customer type, disposal or recycle classification, and traffic direction. Reports are available in PDF and Excel formats.

CUSTOMER / MATERIAL REPORT

REPORTS > STANDARD REPORTS > OPERATIONS

SAVED TEMPLATE

NEW

UPDATE

SAVE AS

RUN REPORT

RUN AS EXCEL

PARAMETER	VALUE
Facility *	
Summary/Detail *	
Start Date *	
End Date *	
Site	
Material	
Intercompany / Third Party	
Disposal / Recycle	
Traffic Direction	

Report Parameters

Parameters are the specific criteria required to run a report, ensuring the system pulls only the specific data you need for your analysis.

CUSTOMER / MATERIAL REPORT

SAVED TEMPLATE

NEW

UPDATE

PARAMETER	VALUE
Facility *	Test MVD Landfill
Summary/Detail *	Summary
Start Date *	07/01/2026
End Date *	09/24/2026
Site	
Material	
Intercompany / Third Party	
Disposal / Recycle	
Traffic Direction	

Parameter	Description
Facility <i>Required</i>	The facility which the report is generated for.

Summary/Detail <i>Required</i>	The type of report to generate: • Summary: Displays ticket and transaction counts, quantities, and financial totals grouped by material and site, along with report-wide totals. • Detail: Includes the summary data plus individual ticket information such as ticket number, date, truck, traffic direction, charge code, quantities, weights, and financial amounts.
Start Date <i>Required</i>	The first date included in the report.
End Date <i>Required</i>	The last date included in the report.
Site	Filters the report to the selected site. If blank, all sites will be included. <i>Note: Selecting a site will drop all route disposals.</i>
Material	Filters the report to the selected material type. If blank, all material types will be included. <i>Note: Transactions with no material only appear when the material filter is blank</i>
Intercompany / Third Party	Filters the report to only return results for the selected company type. If blank, both company types are included.
Disposal / Recycle	Filters the report to only return results for the selected waste type. If blank, both waste types are included.
Traffic Direction	Filters the report to only return results for the selected traffic direction (Inbound or Outbound). If blank, both ticket types will be reported on.

Run the Report

Follow these simple steps to run the report.

1. Select the **Facility** the report applies to.
2. Select the **Report Type** to generate.
3. Select a **Start Date** and an **End Date** to retrieve the data.
4. Optional filters to apply:
 - Site
 - Material
 - Intercompany / Third Party
 - Disposal / Recycle
 - Traffic Direction: Inbound or Outbound
5. Select **Run Report** or **Run as Excel**.
 - *Run Report:* results of the generated report will display in a new window tab.
 - *Run as Excel:* results will be exported to Excel for the user to open and view.
6. Create a **Saved Template** for faster use later.
 - After all parameters are set, click on the **Save As** button at the top of the screen.
 - Enter a **Name** for the template and click **Save**.
 - The option to make the template available to other users is provided by checking the **Public Access** check box. Otherwise, if left unchecked, the report is only available to the user account it was created under.

Understand The Report

Below are sample reports for both the Summary Report and the Detailed Report followed by a detailed breakdown of the data in the report.

Example Summary Report

Header

 Test MVD Landfill Customer / Material Summary Report Transactions from 2026-07-01 through 2026-09-24 Intercompany and Third Party Inbound and Outbound Disposal and Recycle Page 1 of 4 Katie Raterink - 09/24/2026 9:02 AM							
Site: All Material: All							
	cubic yards	tons	Subtotal	Tax	Surcharge	Franchise Fees	Total Amount
45170020 - 7 ELEVEN							
C&D - C&D: 1 Tickets, 1 Transactions	0.00	1.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
METAL - Metal: 2 Tickets, 2 Transactions	0.00	8.36	\$ 8.36	\$ 0.00	\$ 0.00	\$ 0.00	\$ 8.36
MSW - MSW: 36 Tickets, 36 Transactions	0.00	143.83	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TRASH - Trash: 3 Tickets, 3 Transactions	0.00	6.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total for 45170020 - 7 ELEVEN: 42 Tickets, 42 Transactions	0.00	160.04	\$ 8.36	\$ 0.00	\$ 0.00	\$ 0.00	\$ 8.36
CORPUS							
C&D - C&D: 1 Tickets, 1 Transactions	0.00	2.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total for CORPUS: 1 Tickets, 1 Transactions	0.00	2.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
60062001 - Craigs Dumping							
TRASH - Trash: 6 Tickets, 6 Transactions	0.00	6.85	\$ 356.20	\$ 29.38	\$ 0.00	\$ 0.00	\$ 385.58
Total for 60062001 - Craigs Dumping: 6 Tickets, 6 Transactions	0.00	6.85	\$ 356.20	\$ 29.38	\$ 0.00	\$ 0.00	\$ 385.58
DAYTON							
ASBESTOS - Asbestos Non-Friable: 5 Tickets, 5 Transactions	0.00	24.21	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
C&D - C&D: 20 Tickets, 20 Transactions	0.00	103.80	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
METAL - Metal: 4 Tickets, 4 Transactions	0.00	22.71	\$ 10.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 10.86
MSW - MSW: 13 Tickets, 13 Transactions	0.00	65.47	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TRASH - Trash: 9 Tickets, 9 Transactions	0.00	44.89	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total for DAYTON: 51 Tickets, 51 Transactions	0.00	261.08	\$ 10.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 10.86

Body

Report Totals

 Test MVD Landfill Customer / Material Summary Report Transactions from 2026-07-01 through 2026-09-24 Intercompany and Third Party Inbound and Outbound Disposal and Recycle Page 4 of 4 Katie Raterink - 09/24/2026 9:02 AM							
Site: All Material: All							
	cubic yards	tons	Subtotal	Tax	Surcharge	Franchise Fees	Total Amount
32875012 - TX DOT - GONZALES							
MSW - MSW: 14 Tickets, 14 Transactions	0.00	0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TRASH - Trash: 23 Tickets, 23 Transactions	0.00	23.97	\$ 1,246.70	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1,246.70
Total for 32875012 - TX DOT - GONZALES: 75 Tickets, 75 Transactions	0.00	23.93	\$ 1,551.42	\$ 0.00	\$ 0.00	\$ 0.00	\$ 1,551.42
49328001 - Test 31947							
MSW - MSW: 1 Tickets, 1 Transactions	0.00	-12.45	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Total for 49328001 - Test 31947: 1 Tickets, 1 Transactions	0.00	-12.45	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
33761001 - The Park Apartments							
MSW - MSW: 1 Tickets, 1 Transactions	2.00	0.00	\$ 199.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 199.76
Total for 33761001 - The Park Apartments: 1 Tickets, 1 Transactions	2.00	0.00	\$ 199.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 199.76
Report Total: 262 Tickets, 263 Transactions	2.00	741.51	\$ 15,117.59	\$ 108.46	\$ 0.00	\$ 0.00	\$ 15,226.05

Example Summary Report

Header

Body

Report Totals

QA Test MVD Landfill Customer / Material Detail Report Transactions from 2026-07-01 through 2026-09-24 Intercompany and Third Party Inbound and Outbound Disposal and Recycle Page 1 of 21 Katie Raterink - 09/24/2026 12:22 PM												
Site: All Material: All												
Ticket #	Date	Truck	In / Out	Charge Code	Bill Units	cubic yards	tons	Subtotal	Tax	Surcharge	Franchise Fees	Total Amount
45170020 - 7 ELEVEN												
C&D - C&D												
42798	9/16/2026	4009	I		2000.00 pounds	0.00	1.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
C&D - C&D: 1 Tickets, 1 Transactions						0.00	1.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
METAL - Metal												
42649	8/7/2026	4009	I		2.50 tons	0.00	2.50	\$ 2.50	\$ 0.00	\$ 0.00	\$ 0.00	\$ 2.50
42797	9/16/2026	4009	I		5.86 tons	0.00	5.86	\$ 5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 5.86
METAL - Metal: 2 Tickets, 2 Transactions						0.00	8.36	\$ 8.36	\$ 0.00	\$ 0.00	\$ 0.00	\$ 8.36
MSW - MSW												
42637	7/31/2026		I		8000.00 pounds	0.00	4.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42640	8/24/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42641	8/24/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42648	8/25/2026	4009	I		2000.00 pounds	0.00	1.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42674	8/27/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42675	8/27/2026	4009	I		2000.00 pounds	0.00	1.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42676	8/27/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42677	8/27/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
42678	8/27/2026	4009	I		11712.00 pounds	0.00	5.86	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
MSW - MSW												
42651	8/25/2026		I	msw scale test	2.00 cubic yards	2.00	0.00	\$ 199.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 199.76
MSW - MSW: 1 Tickets, 1 Transactions						2.00	0.00	\$ 199.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 199.76
Total for 33761001 - The Park Apartments: 1 Tickets, 1 Transactions						2.00	0.00	\$ 199.76	\$ 0.00	\$ 0.00	\$ 0.00	\$ 199.76
Report Total: 288 Tickets, 289 Transactions						2.00	796.65	\$ 15,117.59	\$ 108.46	\$ 0.00	\$ 0.00	\$ 15,226.05

Header

The header of the report displays the company logo and selected parameter values. Page numbers are also located at the top of every page. For audit purposes, the top of each page also includes the name of the user who generated the report and a precise generation timestamp.

Report Body and Totals

The data in the report displays transaction details grouped by site and materials based on the selected parameters. Subtotals are provided at the Site level and Material level.

Field Name	Description
Report Grouping	
Site	Customer site associated with the activity. - The site number and site name are listed. - Report results are grouped first by site. <i>Note: If a site is selected, route disposals will not be listed. When left blank, route disposals are listed under the Division with no Site number.</i>
Material	Material type associated with the transaction. - The material ID and material name are listed in alphanumeric order. - Materials are grouped within each site. - The total number of tickets and total number of Transactions are summarized next to the material. <i>Note: Transactions with no material only appear when the material filter is blank.</i>
Quantities and Counts	

Field Name	Description
Volume	Volume associated with the transaction (Detail) or group of transactions (Summary) displayed using the applicable unit of measure , such as cubic yards.
Weight	Weight associated with the transaction (Detail) or group of transactions (Summary), displayed using the applicable unit of measure, such as tons.
Tickets	Number of distinct tickets included in the site, material, or report total.
Transactions	Number of transaction records included in the material, site totals, or report total.
Financial Amounts	
Subtotal	Amount charged before taxes, surcharges, franchise fees, and the final total.
Tax	Tax amount applied to the transaction or group.
Surcharge	Surcharge applied to the transaction or group.
Franchise Fees	Applicable franchise fees included in the transaction or group total.
Total Amount	Final amount including the subtotal, tax, surcharge, and franchise fees.
Details Report: Transactions	
Ticket #	Ticket or disposal record number associated with the transaction. Displayed in Detail mode.
Date	Date associated with the disposal or recycling activity. Displayed in Detail mode.
Truck	Truck used for the transaction. Displayed in Detail mode.
In / Out	Indicates the direction of the transaction whether the activity was Inbound or Outbound.
Charge Code	Charge code applied to the transaction, when applicable.
Bill Units	Billable quantity and unit of measure for the transaction.

Permissions

Permission ID	Permission Name
134	Reports Main Menu
154	Standard/AR Reports

Related Articles, Reports and Queries

[Inbound / Outbound Basics](#)

[Report - Disposal Detail](#)

[Database Query - Scale Record History Entity](#)

[Database Query - Disposal Records Entity](#)