

Database Query - Driver Incentive Details Entity

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Pathway: Database > Database Query

The **Driver Incentive Details** entity contains a line-by-line breakdown of every work order feeding into the summary report and includes tracking elements like timestamps, geo-coordinates, helper assignments, and stop-level distance audits.

The screenshot displays the 'Database Query' interface. At the top, there's a 'SAVED QUERY' dropdown and buttons for 'NEW', 'UPDATE', 'SAVE AS', and 'RUN'. Below this are sections for 'ENTITIES', 'LIMIT / SORT', and 'DISPLAY FIELDS'. A 'ROW LIMIT' input is also present. A 'SELECT MAIN ENTITY' popup is open, showing 'Driver Incentive Detail' selected in the 'ENTITY' dropdown and an empty 'ALIAS' field. A 'SAVE' button is at the bottom of the popup. In the background, a table with columns 'ENTITY', 'SEQ', 'FIELD', and 'ALIAS' is partially visible.

Initiating a Driver Incentive Details Query

To generate a **Driver Incentive Details** report using the Database Query tool, follow the steps outlined below. Reference the [Database Query](#) article for more details on how to use the tool for reporting.

1. Go to the *Database > Database Query* screen.
2. Click the **New** button in the top control bar. This will open the **Select Main Entity** popup.
3. Select **Driver Incentive Details**.
4. After the **Display Fields** for the **Driver Incentive Details** entity populate, select the check boxes for the fields you want to include in the report.
 - If a specific order is required, select the fields in the order you want them to appear in the query.
5. Click **Run** to execute the query. Results are generated in a new tab with the date and timestamp.

Database Query

SAVED QUERY

NEW UPDATE SAVE AS

ENTRIES

Driver Incentive Detail

DISTANCE BUCKET

DISPLAY FILTERS

Display Only Selected

36 records

✓ ENTITY

MSG

FIELD T

ALIAS

DESCRIPTION

Driver Incentive...

1

Account ID

Driver Incentive...

2

Account Name

Driver Incentive...

3

Distance Bucket

Driver Incentive...

4

Distance P1

Driver Incentive...

5

Distance Grade Pct

Driver Incentive...

6

Downtime Incident

Driver Incentive...

7

Driver ID

Driver Incentive...

8

Driver Name

Driver Incentive...

9

Equipment Id

Driver Incentive...

10

Equipment Name

Driver Incentive...

11

Helper Factor

Driver Incentive...

12

Helper Used

Driver Incentive...

13

Hours Worked

Driver Incentive...

14

Incentive Effective Date

Driver Incentive...

15

Incentive Score

Driver Incentive...

16

Route Id

Driver Incentive...

17

Route Name

Driver Incentive...

18

Route Status

Driver Incentive...

19

Service Address Line1

Driver Incentive...

20

Service Address Line2

Driver Incentive...

21

Service City

Driver Incentive...

22

Service Code Id

Driver Incentive...

23

Service Code Name

Driver Incentive...

24

Service Completion Date/Time

Driver Incentive...

25

Service Completion Latitude

Driver Incentive...

26

Service Completion Longitude

Driver Incentive...

27

Service Date

Driver Incentive...

28

Service Level Factor

Driver Incentive...

29

Service Point Latitude

Driver Incentive...

30

Service Point Longitude

Driver Incentive...

31

Service Postcode

Driver Incentive...

32

Service State

Driver Incentive...

33

Site Id

Driver Incentive...

34

Site Latitude

Driver Incentive...

35

Site Longitude

Driver Incentive...

36

Site Name

Driver Incentive...

37

Status Completed Timestamp

Driver Incentive...

38

Status In Progress Timestamp

Driver Incentive...

39

Status In Progress User

Driver Incentive...

40

Status In Progress User Id

Driver Incentive...

41

Status In Progress User Id

Driver Incentive...

42

Truck Name

Driver Incentive...

43

Truck Type

Driver Incentive...

44

Truck Type Factor

Driver Incentive...

45

Work Order Number

Driver Incentive...

46

Year Month

Database Query

Driver Incentive Detail Results: -08/24/2024 12:40:25 pm

Driver Incentive Detail Results: -08/24/2024 12:44:17 pm

ACCOUNT ID

ACCOUNT NAME

DISTANCE BUCKET

DISTANCE P1

DISTANCE GRADE PCT

DOWNTIME INCIDENT

DRIVER ID

DRIVER NAME

HELPER FACTOR

HELPER USED

HOURS WORKED

INCENTIVE EFFECTIVE DATE

INCENTIVE SCORE

ROUTE ID

ROUTE NAME

ROUTE STATUS

SERVICE CODE NAME

SERVICE COMPLETION DATE/TIME

STREET

46106

HAULIA

B1

124.97

1

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

25.2

1085

HCU 206

Complete

6 Yard Trash Service

03/05/2024 4:15:32 PM

28.70

48079

ROADRUNNER RECYCLING

B4

28.456429999999999

0

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

0

1085

HCU 206

Complete

2 Yard Trash Service --h

03/05/2024 1:02:15 PM

28.64

48079

Starbucks

B4

15.141799999999999

0

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

0

1085

HCU 206

Complete

2 Yard Trash Service

03/05/2024 4:11:23 PM

28.71

48078

ROADRUNNER RECYCLING

B1

78.51

1

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

12.6

1085

HCU 206

Complete

2 Yard Trash Service --h

03/05/2024 7:42:04 AM

28.71

46106

HAULIA

B2

371.49

0.75

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

18.9

1085

HCU 206

Complete

6 Yard Trash Service

03/05/2024 2:36:25 PM

28.71

41425

Suez Investments

B4

6.5024923300000000081

0

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

0

1085

HCU 206

Complete

2 Yard Trash Service

03/05/2024 2:21:17 PM

28.73

46079

HAULIA

B1

97.89

1

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

23.2

1085

HCU 206

Complete

6 Yard Trash Service

03/05/2024 12:14:41 PM

28.62

46079

Apple Music Store

B1

173.91

1

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

16.8

1085

HCU 206

Complete

6 Yard Trash Service

03/05/2024 2:30:29 PM

28.68

49028

Alamo DraftHouse Cinema Downtown Los Angeles

B4

8.2232386

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service --h

06/30/2024 2:47:36 PM

45.27

48959

Staples Center

B4

8.22647688999999985

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:48:04 PM

45.27

41062

ROADRUNNER RECYCLING

B4

6.914476910000000148

0

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

0

1085

HCU 206

Complete

6 Yard Trash Service

03/05/2024 12:00:12 PM

38.71

45932

All Thai Shabu

B4

8.181263235999999876

0

No

5

Alena Somers

0.5

No

7.28333

12/31/2019 12:00:00 AM

0

1104

LA 103

Complete

6 Yard Trash Service

06/30/2024 10:18:17 AM

45.27

46026

Twix's Sports Bar

B4

8.186223

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service --h

06/30/2024 2:47:50 PM

45.27

41302

ROADRUNNER RECYCLING

B1

89.37

1

No

36

Ed Sulez

0.5

No

0.16666

12/31/2019 12:00:00 AM

25.2

1085

HCU 206

Complete

2 Yard Trash Service

03/05/2024 12:33:34 PM

28.64

46576

Hong Kong Cafe

B4

8.188481586000000075

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:47:53 PM

45.27

46526

Kia's Driver Kitchen and Bar

B4

8.182114330000000043

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:47:48 PM

45.27

46555

Mother Wolf

B4

8.182365799999999814

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:48:08 PM

45.27

49324

Roberts, Carl

B1

0

1

No

5

Alena Somers

0.5

No

10

09/30/2024 12:00:00 AM

0

1087

LA 101

Complete

Trash Sec - 96 Gallon Cart

03/06/2025 10:57:07 AM

45.27

48400

All Time

B4

8.214379335999999959

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service --h

06/30/2024 2:47:45 PM

45.27

46566

Twix's Sports Bar

B4

8.237365269999999986

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 10:18:12 AM

45.27

46555

Mother Wolf

B4

8.182365799999999814

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service --h

06/30/2024 2:48:02 PM

45.27

48969

Staples Center

B4

8.226476889999999845

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:48:09 PM

45.27

46593

INGLES LLC

B1

69.31

1

No

3778

Juan Escudado

No

12

06/30/2024 12:00:00 AM

0

1024

COR 301

Complete

15 Yard Open Top Service

09/02/2022 3:12:35 PM

27.68

46596

Lucy's Diner

B4

8.185461299999999814

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:48:06 PM

45.27

46559

Charlie's Tria

B4

8.187387380000000035

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service --h

06/30/2024 2:47:47 PM

45.27

46525

Monroe's Val

B2

693.73

0.5

No

5

Alena Somers

0.5

No

10

12/31/2019 12:00:00 AM

0

1087

LA 101

Complete

Trash Sec - 96 Gallon Cart

03/06/2025 10:56:59 AM

45.27

46332

Caribou Coffee

B4

33.5373171910000000148

0

No

5

Alena Somers

0.5

No

10

12/31/2019 12:00:00 AM

0

1087

LA 101

Complete

6 Yard Trash Service

06/30/2024 10:30:35 AM

0

46515

Valerick Associates

B4

33.5383397899999999553

0

No

5

Alena Somers

0.5

No

10

12/31/2019 12:00:00 AM

0

1087

LA 101

Complete

Trash Sec - 96 Gallon Cart

03/06/2025 10:56:59 AM

0

46510

Lenny's Hospital

B4

2.4074765100000000059

0

No

36

Ed Sulez

No

12

12/30/2024

0

1091

DAY 001

Complete

Regulated Medical Waste Service

03/04/2024 12:00:31 PM

38.71

46519

AMERICAN ASSETMENT

B4

29.855310000000000000

0

No

3778

Juan Escudado

No

12

06/30/2024

0

1024

COR 301

Complete

10 Yard Open Top Service

09/02/2022 3:42:44 AM

27.85

46568

Ayayon Maki Cafe

B4

8.1887883759999999888

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:47:55 PM

45.27

33077

CORPUS CHRISTI HOUSING AUTHORITY

B1

191.56

1

No

3778

Juan Escudado

No

12

06/30/2024

0

1024

COR 301

Complete

20 Yard Compactor Service

09/02/2022 4:50:14 PM

27.68

46111

Polly's Pies Restaurant & Bakery

B4

8.1845831259999999776

0

No

5

Alena Somers

0.5

No

7.28333

09/30/2024 12:00:00 AM

0

1104

LA 103

Complete

2 Yard Trash Service

06/30/2024 2:48:10 PM

45.27

33464

BARTLETT CODE GENERAL CONTRACTORS

B4

127.86537000000000007

0

No

3778

Juan Escudado

No

12

06/30/2024

0

1024

COR 301

Complete

15 Yard Open Top Service

09/02/2022 3:12:24 PM

27.68

Columns Available for Display

The following data can be pulled in when running a User report.

Field Name	Description
Service Information	
Work Order Number	Unique tracking number for this specific dispatch job.
Service Date	Scheduled calendar date the service was processed.
Year Month	Format YYYY-MM derived from the service date for easy monthly sorting.
Route Name	Name or operational designation of the collection route.
Route Status	The state of the overall route.
Downtime Incident	Flags 'Yes' if an incident or delay occurred on this route.
Service Code Name	The text identifier of the operational activity being performed.
Driver ID	The system's unique identification number for the driver.
Driver Name	Full name of the vehicle operator.
Hours Worked	Total calculated payroll hours for the day.
Status In Progress User ID	User ID who marked the work order as "In Progress."
Status In Progress User	Name of the user who moved the order to "In Progress."
Status In Progress Timestamp	System date and time when route work commenced.
Status Completed User Id	User ID who finalized the work order status.

Field Name	Description
Status Completed Timestamp	System date and time when the stop was submitted completed.
Truck Name	The truck identifier/unit number used to complete the route.
Truck Type	The classification group of the vehicle.
Equipment Id	ID of the container or device assigned to the work order.
Equipment Name	Description of the equipment type.
Account and Site Information	
Account ID	Unique ID for the customer account.
Account Name	Name of the customer account associated with the service or disposal activity.
Site ID	Unique ID for the location where service occurred.
Site Name	Name of the location where service occurred.
Service Address Line1	Street address block 1 of the service site.
Service Address Line2	Suite, unit, or auxiliary descriptor.
Service City	City associated with the physical service site.
Service State	State or province code.
Service Postalcode	ZIP or postal code.
Site Latitude	Latitude of the site.
Site Longitude	Longitude of the site.
Service Point Latitude	Latitude of the service area.
Service Point Longitude	Longitude of the service area.
Service Completion Datetime	Timestamp when the driver pressed complete.
Service Completion Latitude	Latitude at the moment of completion.
Service Completion Longitude	Longitude at the moment of completion.
Incentive Calculation Factors	
Helper Used	Displays "Yes" if an assistant or helper was linked to the route record.
Incentive Effective Date	The date matching the active multipliers, as specified in the Driver Incentive Factor Setup table.
Service Level Factor	Multiplier assigned to the service code.
Truck Type Factor	Multiplier associated with operating that vehicle class.

Field Name	Description
Helper Factor	Multiplier applied when a helper shares the workload.
Distance Ft	Distance (in feet) between target location and driver GPS completion coordinates.
Distance Bucket	Categorization based on stop accuracy: • B1 = $\leq$ 250ft • B2 = $\leq$ 500ft • B3 = $\leq$ 1000ft • B4 = $>$ 1000ft or missing coordinates
Distance Grade Pct	Performance ratio • 1.00 for exactness • 0.00 for missing/distant stops
Incentive Score	Calculated performance metric computed as: Distance Grade Pct x Service Level Factor x Truck Type Factor x Helper Factor (if applicable)

Related Articles

[Database Query](#)

[Database Query - Driver Incentive Summary Entity](#)

[Driver Incentive Factor Setup](#)