

On Call and Scheduled Work Orders (Operations) - Enable and Edit Estimated Quantities (21785)

Last Modified on 08/14/2026 10:03 am PDT

To help teams with inventory and planning, the ability to track and update Estimated Quantities directly on service charges within a Work Order or an On Call Order is now provided. This could be useful when the amount of units expected to be serviced/dropped off needs to be adjusted for the current work order or as an estimate for future orders.

To support this, a new configuration has been added at the Line of Business level to **Enable Work Order Estimated Quantity**.

UPDATE LINE OF BUSINESS

LOB ID

MEDICAL

NAME

Medical Waste

ACTIVE

Yes

Settings

Mobile

Optimization

Self-Service Ordering

Productivity and Profitability

SCREEN TYPE	1	ENABLE USED OIL COLLECTION	No
GL SEGMENT	RMW	ENABLE PROACTIVE ROUTE STATUS DRIVER CHECK	Yes
TEMPORARY SERVICE GL SEGMENT		ENABLE MANIFEST PROCESSING	Yes
UNEARNED REVENUE GL ACCOUNT	Unearned Revenue	ENABLE MANIFEST GROUP WEIGHT ROUNDING	No
WORK ORDER MINIMUM CHARGE CODE	Minimum Service Charge	ENABLE ACTIVE DISPATCH	No
OVER MAX WEIGHT CHARGE CODE	Over Weight Fee	ENABLE CHARGE CODE WASTE CODES	Yes
RENTAL CHARGE CODE		ENABLE WORK TYPE DEFAULT CHARGE CODES	Yes
RECURRING MINIMUM CHARGE CODE		ENABLE BIC REPORTING	No
LIMIT CHARGE CODE TO MATCHING EQUIPMENT	No	ENABLE LABOR TRACKING	No
LIMIT CHARGE CODE TO MATCHING MATERIAL	No	ENABLE WORK ORDER ESTIMATED QUANTITY	Yes
INVOICE SUMMARY DESCRIPTION		AUTOMATIC ROUTING & SEQUENCING	Disabled
PRODUCTIVITY UNIT NAME		MATCH MATERIAL TYPE WHEN SUGGESTING OR AUTOMATICALLY ASSIGNING ROUTES	Yes
		ROUTE CUTOFF TIME	09:00 PM

Pathway: Setup > Services > Line of Business

Setting this to **Yes** will allow the **Est Qty** field to be displayed and editable on the *Create / Edit On Call Order* screens and the *Edit Scheduled Service* screen for work orders. The new **Est Qty** column is visible when configured.

CREATE ON CALL ORDER

Site # 48911001
LouLou Doctor Service
5130 Tylersville Rd
West Chester, OH 45069-1010
EPA: EPA_234324 / State: ST_878
PHONE +1 513-555-6565

BUSINESS HOURS
Weekdays 5:00 AM to 3:00 PM

SCHEDULE DATE
08/12/26 Wednesday

SERVICE CODE
Regulated Medical Waste Service

ORDER TYPE
Extra RMW Pickup

QUANTITY
1

REQUESTED BY

CONTACT

REASON CODE

EDIT SCHEDULED SERVICE - WORK ORDER: 12216967

Site # 48911001
LouLou Doctor Service
5130 Tylersville Rd
West Chester, OH 45069-1010
EPA: EPA_234324 / State: ST_878
PHONE +1 513-555-6565

WORK ORDER 12216967 QTY 1
SERVICE CODE Regulated Medical Waste Service (39891)
WORK TYPE RMW_SVC
ORDER TYPE Scheduled Service

ORDER NOTES

ROUTE
DAY-601 - Lori Smith [INACTIVE]

PO NUMBER EXTERNAL ID Scan Consolidation Batch CONSOLIDATION BATCH

SCHEDULED DATE 08/11/26 Tuesday SEQUENCE 0 DESTINATION / ORIGIN

WORK STATUS Scheduled EXCEPTION REASON POSTING STATUS Pending

CREATED BY
Paul Gonzalez - QA Expert (Admin) on 8/10/26 10:37 pm

ORDER REASON

BUS. HOURS 5:00 AM-3:00 PM

Charges 3 Payments Completion Attachments Labels Photos

Charges must match Equipment
Charges must match Material

WO MINIMUM

PRINT WORK ORDER LABELS

EST QTY	GROSS QTY	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
5	0		0	each	18 Gal Box Per Container ...	\$ 25.00		None		\$ 0.00
7	0		0	each	18 Gal Sharp Per Contain...	\$ 32.50		None		\$ 0.00
15.00			0	each	30 Gal Box Per Container ...	\$ 43.00		None		\$ 0.00

ADD PAYMENT (F7) SAVE (F2)

As a reminder, when adding or modifying an **Active Service**, this **Est. Qty** field is also available. However, the configuration to be able edit the field is at the **Charge Code** level.