

Customer Service (Account) - Improve "Exclude Form Processing Fee" Configuration (21652)

Last Modified on 07/15/2026 10:35 am PDT

When using a credit card payment from the wallet, the **Apply Payment Processing Fee** checkbox is now unchecked by default when the account has the **Exclude From Payment Processing Fee** setting enabled. This reduces the risk of accidentally applying payment processing fees to customer payments. This is applicable in the Post a Payment screen as shown below as well as several other entry points to the credit card processing screen.

59965

Kids Meal

8790 Hammerly Blvd
Houston, TX 77080-6600
US
(O) +1 210-555-1212

Active

59965001

Kids Meal

8790 Hammerly Blvd
Houston, TX 77080-6600
Harris County
US
(O) +1 210-555-1212

Active

1 of 2

1

HOUSTON

HOUSTON

ACCOUNT MGR

SALES REP

Aliena Somers - Admin-NS (Sales)

Aliena Somers - Admin-NS (Sales)

COMMERCIAL

HOUSTON OPEN MARKET

Net 15

CLASS

TERMS

SALES REP

INVOICE

SALES REP

CU

SALES REP

2

SALES REP

CALENDAR

SUN

Jun

Jun

EDIT ACCOUNT

Account

Settings

Billing

BILL GROUP

HOU-COMMERCIAL ADVANCE

Advance - Monthly Billed Thru Date Sep 30, 2026 Next Invoice Date Jul 06, 2026 BATCH-26987 (not started)

INVOICE BY EMAIL

No

INVOICE DETAIL LEVEL

Detail

TERM

Net 15

CREDIT LIMIT

500

BILL BY SITE

AUTO STATUS UPDATE

APPLY FINANCE CHARGES

EXCLUDE FROM PAST DUE NOTIFICATION

HIDE WORK ORDER FORMAT RATE

EXCLUDE FROM PAYMENT PROCESSING FEE

AP

DEFAULT PAYMENT METHOD

Not Applicable

INSTRUCTIONS

WARNING ON OPEN

POST A PAYMENT

BALANCE DUE

\$ 4,766.84

INVOICE	DATE	DUE DATE	AMOUNT	BALANCE	PAY AMOUNT	APPLY
992003	06/18/26	06/18/26	\$ 12.20	\$ 12.20		☐
992009	06/18/26	07/03/26	\$ 175.62	\$ 175.62		☐
993806	06/19/26	07/04/26	\$ 643.52	\$ 643.52		☐
993810	06/19/26	07/04/26	\$ 1,037.21	\$ 1,037.21		☐
1000563	07/02/26	07/17/26	\$ 871.56	\$ 871.56		☐
1000566	07/02/26	07/17/26	\$ 1,165.17	\$ 1,165.17		☐

Invoice Subtotal

\$ 4,766.84

\$ 0.00

Prepayment Amount

APPLY PAYMENT PROCESSING FEE

☐

Total

\$ 4,766.84

\$ 0.00

PAYMENT METHOD

Select Payment Method...

NAME ON ACCOUNT

NOTE

Payment Terms and Conditions

TO COVER THE COST OF PROCESSING A CREDIT OR CHARGE CARD TRANSACTION, AND PURSUANT TO SECTION 5-2-212, COLORADO REVISED STATUTES, A SELLER OR LESSOR MAY IMPOSE A PROCESSING SURCHARGE IN AN AMOUNT NOT TO EXCEED THE MERCHANT DISCOUNT FEE THAT THE SELLER OR LESSOR INCURS IN PROCESSING THE SALES OR LEASE TRANSACTION. A SELLER OR LESSOR SHALL NOT IMPOSE A PROCESSING SURCHARGE ON PAYMENTS MADE BY USE OF CASH, A CHECK, OR A DEBIT CARD OR REDEMPTION OF A GIFT CARD.