

Surcharge (Accounting) - Work Order and Manual Charge Batch Types Properly Calculate Level 2 Surcharges (21850)

Last Modified on 07/13/2026 12:35 pm PDT

An issue where Work Order (WO) and Manual Charge billing batches were not calculating Level 2 surcharge fees correctly has been fixed. The Level 2 surcharge fee is now being calculated based on the sum of the Base Rate and any Level 1 fees (like Fuel charge). Previously, it was incorrectly calculated based on just the Base Rate.

Pending and In Process											
History											
+ DIVISION All											
BILL GROUP	DIVISION	BATCH ID ↑	TYPE	STATUS	INVOICE DATE	TO DATE	INVOICE COUNT	PRINT COUNT	NOTIFICATION COUNT	AUTO PAY ENROLLED	AMOUNT
Anniversary 4WK Advance	QAWASTE	26938	WO and Manual Ch...	Not Started	06/19/2026						\$ 0.00
COR-COMM MON ADVANCE	CORPUS	26973	WO and Manual Ch...	Not Started	07/02/2026						\$ 0.00
Surcharge Test Billing	QAWASTE	27022	WO and Manual Ch...	Posted	07/09/2026		2	2			\$ 209.05

BILLING DETAILS - BATCH 27022											
DISPLAY All Invoices											
+ DIVISION All											
ACCOUNT CLASS All											
ACCOUNT STATUS All											
SEARCH											
INVOICE # ↑											
ACCOUNT ID ACCOUNT NAME SITE ID SITE NAME											
AMOUNT AUTO PAY NOTIFICATION / VIEW											
PRINT PRINT DETAILS											
* 1000885	49389	Village Tea Hut					\$ 63.00				
* 1000886	59993	Surawon Tofu House					\$ 146.05				

For proper credit return this portion											
Site 59993001 - Surawon Tofu House - 2833 W Olympic Blvd Los Angeles, CA 90006											
DATE	DESCRIPTION	PO #	QTY	RATE	TOTAL						
07/09/26	Adjustment-Roll Off		1	\$ 100.00 each	100.00						
	Fuel Surcharge 15%				15.00						
	LA Franchise Fee				11.80						
	Tax				\$ 19.55						
	Site Total				\$ 146.05						
INVOICE TOTAL					\$ 146.05						

10% LA Franchise Fee applied to \$100 + \$15, not just \$100

To view the setup required to utilize this type of calculation using the example above, click more.

Surawon Tofu House											
2833 W Olympic Blvd Los Angeles, CA 90006-2684 Los Angeles County Koreatown US (O) +1 213-277-1890											
Active											
DIVISION QAWASTE											
SERVICE REGION QA Waste OPEN MARKET											
SALES REP Aliena Somers - Admin-NS (Sales)											
SOURCE Call In											
GENERATOR Small Quantity Generator											
SURCHARGE GRP Surcharge Multi Levels											

SURCHARGE GROUP SETUP											
+ SEARCH											
ID	NAME ↑	ACTIVE									
1012	Fuel Surcharge - Commercial	Yes									
1023	QAFRANFEE	Yes									
1027	Surcharge Multi Levels	Yes									
1028	Surcharge \ Franchise Fee Combo	Yes									

Surcharges											
+ SEARCH											
NAME ↑	TYPE	TAXABLE	TAX CLASS	EXCLUDE FROM REVENUE CALCULATION	FRANCHISE FEE	LEVEL					
Fuel Surcharge 15%	Percentage %	Yes		No	No	Level 1					
LA Franchise Fee	Percentage %	No		No	Yes	Level 2					

SURCHARGE SETUP											
+ SEARCH											
ID	NAME ↑	SURCHARGE CLASS	TYPE	RATE INDEX	GL ACCOUNT	TEMPORARY SERVICE GL ACCOUNT	TAXABLE	TAX CLASS	EXCLUDE FROM REVENUE CALCULATION	FRANCHISE FEE	
1020	InacTest		Percentag...				No		No	No	
1020	LA Franchise Fee	Franchise Fee	Percentag...		Other Income		No		No	Yes	
1005	Liberty Franchise Fee		Percentag...		Franchise Fees ...		Yes		Yes	Yes	

Surcharge Rate											
+ Show Rate History											
DIVISION ↑	SERVICE REGION ↑	EFFECTIVE DATE ↑	END DATE	RATE	NOTE						
CORPUS		01/01/2020		10%							
QAWASTE		01/01/2026		10%							
QAWASTE	QA Service Region 2	01/01/2025		10%							
QAWASTE	QA Waste OPEN MARKET	01/01/2026		10%							

