

Billing (Accounting) - Account/Site Next Invoice Message Fixed (19957)

Last Modified on 06/19/2026 3:29 pm PDT

The issue where the "Next Invoice Message" set for an account was not displaying on the subsequent invoice has been fixed. Now, any message added to the customer details "Next Invoice Message" will appear as expected on the next invoice generated and as a comment bubble on the invoice line in AR History.

How it works based on your account level billing setup:

- With **Bill by Site enabled**, the Next Invoice Message is applied to the next invoice for the current site. Each site can have its own unique Next Invoice Message.
- With **Bill by Site disabled**, the Next Invoice Message applies to the invoice generated for the account (1 or more sites).

Note: As always, the Next Invoice Message will automatically clear after the next invoice has been successfully generated.

The image shows a multi-step process for setting and displaying a next invoice message. It includes a screenshot of the account setup page, a dialog box for updating the message, an AR History table showing the message on an invoice line, and a final invoice document with the message displayed at the bottom.

1. Create the Next Invoice Message

2. Generate Invoice and Message is displayed.

AR HISTORY

DATE	DUE DATE	PERIOD	STATEMENT	SITE ID	INVOICE	AUTO APPLY	BALANCE	WRITE OFF	REFERENCE NO	AMOUNT
06/19/26	07/04/26	2026-06		59965002	Invoice		593810		1,037.21	
06/19/26	07/04/26	2026-06		59965001	Invoice		592009		175.62	
06/18/26	06/18/26	2026-06		59965001	Merchant Processing Fee		592003		12.20	
06/18/26	07/03/26	2026-06			Invoice		592002		359.76	

Invoice # 993810
INVOICE BALANCE 1,037.21
ACCOUNT # 59965
DATE Jun 19, 2026
QUICK PAY CODE 10700

DUPLICATE RECEIPT
MAKE ALL CHECKS PAYABLE TO:
 QA Waste Services
 PO BOX 280115-D
 Dayton OH 45414

Invoice Line Item:

DATE	DESCRIPTION	WO #	PO #	QTY	UNIT RATE	TOTAL
06/20/26	995026 4 Yard Trash Service - 2x per week			2.00	\$ 207.84 per month	187.02
07/01/26	07/01/26 4 Yard Trash Service - 2x per week			2.00	\$ 207.84 per month	414.04
	Fuel Surcharge-Commercial					79.07
	Tax					\$ 79.07
	Site Total					\$ 1,037.21

INVOICE TOTAL \$ 1,037.21

Current 1-30 Days 31-60 Days 61-90 Days Over 90 Days Total Due

This is a site specific next invoice message where the account's Bill by Site is enabled.

NOTES AND COMMENTS
 207.84 basis the environment by giving support.
 Please visit coverage-customerportal.reports.net to update your account and make payments
 (don't use invoice message) This is the default invoice message at the end of the group sheet