

# Customer Service (Accounts) - New Keyboard Shortcut for Back Button (21492)

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From the Customer Service screen, you can now press the ESC key as a shortcut for the Back button.

The screenshot displays the 'Customer Service (Accounts)' interface. A red arrow points to the 'BACK' button in the left sidebar. The main content area shows account details for 'Lex's Test Account' (49517) and 'Lex / Site 2' (49517002). The account is active and located at 1 S Broad St, Philadelphia, PA 19107-3426. Key details include: Account MGR: Aliena Somers - Admin-NS (Sales); CLASS: BROKER; BILL GROUP: Lex Test; ARREARS - MONTHLY: Billed Thru Date Jan 14, 2026. A table shows current and total amounts: CURRENT 29.25, TOTAL 61.63. A 'PENDING' section lists items like 'Account is significantly past due' and 'Account Request Assigned'. At the bottom, there is a 'CALENDAR' view for May 2026 showing an event on April 28: '1, FL\_SERVICE, 2YD'. The left sidebar contains navigation icons for BACK, HOME, ACCOUNTS, SALES, OPERATIONS, REPORTS, DASHBOARD, and SETUP.