

Send Bulk Emails (Database) - Active Services Filter Now Includes Account Contacts (20238)

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An issue was resolved where the filtering by Active Services for the Bulk Email list only included contacts at the site level. The filtering now returns both site level and account level contacts.

The screenshot displays the 'BULK EMAIL' interface. At the top, there is a 'FILTERS' section with an 'AND' filter and a filter rule: 'Site Active Services - Division Id equals QAWASTE'. To the right, there are fields for 'NOTIFICATION TEMPLATE' and 'EMAIL FROM', along with 'ADD GROUP', 'ADD FILTER', and 'SEND EMAIL' buttons. Below the filters is a 'PREVIEW' button. A search bar is located above the table. The table lists contact information with columns for ID, Name, Title, Email, Phone, and Entity Type. The 'Entity Type' column is highlighted in yellow.

CUSTOMER INFORMATION CONTACT ID	CUSTOMER INFORMATION CONTACT NAME	CUSTOMER INFORMATION CONTACT TITLE	CUSTOMER INFORMATION CONTACT EMAIL	CUSTOMER INFORMATION CONTACT PHONE	CUSTOMER INFORMATION CONTACT ENTITY TYP...	CUSTOMER INFORMATION
75512	Aliena Tester				Site	
75212	Jerald Burton		jerald@fakeEmail.comxxx		Site	
75591	John Doe				Site	
75499	Sub Test				Site	
75539	customer test		aliena@fakeEmail.comxxx		Site	
75407	Aliena		aliena@fakeEmail.comxxx		Account	
75268	Pop Up Home		xxx	5558675309	Account	
75141			aliena@fakeEmail.comxxx		Account	
75130	Aliena		aliena@fakeEmail.comxxx		Account	
75582	PG		pg@fakeEmail.com		Account	
75477	PG QA		pgqa34523@gmail.comxxx		Account	
75303	John Doe		JDoe@fakeEmail.comxxx		Account	
75217	Nikita		nikita@fakeEmail.comxxx		Account	

Pathway: Database > Send Bulk Emails