

Route Management (Operations) - Optimization Results Map Missing Site Pins (20874)

Last Modified on 05/20/2026 11:50 am PDT

We've resolved an issue with the **Route Optimization Results Map** in Route Management where site pins were not displaying. This issue was isolated to route optimization within Route Management and did not affect optimization results run from the Dispatch screen.

The screenshot displays the 'ROUTE OPTIMIZATION RESULT' interface. At the top, a table summarizes the route performance:

ROUTE	CAPACITY	SCHEDULED	OPTIMIZED	EXCEPTIONS	DISTANCE	TRAVEL TIME	SERVICE TIME	DISPOSAL/YARD TIME	TRIPS	TOTAL TIME
HOU 405 / Monday		13 (0)	7 (0 - 3.5)	6 (0 - 562.5)	7.7 mi	17 mins	1 hr 10 mins	0 mins	1	1 hr 27 mins

Below the table, the 'Route Details' section includes a table of exceptions:

SEQ.	DESCRIPTION	ARRIVAL	DURATION
Route: HOU 405 / Monday			
	EXCEPTION: MON/THU 405 (45358020) - Demand: 94		15 hrs 45 m...
	EXCEPTION: MON/THU 405 (45358020) - Demand: 94		15 hrs 45 m...
	EXCEPTION: MON/THU 405 (45358020) - Demand: 94		15 hrs 45 m...
	EXCEPTION: MON/THU 405 (45358020) - Demand: 93.5		15 hrs 40 m...
	EXCEPTION: MON/THU 405 (45358020) - Demand: 93.5		15 hrs 40 m...
	EXCEPTION: MON/THU 405 (45358020) - Demand: 93.5		15 hrs 40 m...

The map on the right, titled 'After Optimization', shows the route path in purple. Site pins are visible for stops 10, 20, 40, 50, 60, and 70. The map includes a legend and navigation controls.

Pathway: Operations > Route Management > Renumber / Sequencing Stops [tab]