

Account Request (Accounts) - New Permission Added to Delete Requests (20772)

Last Modified on 04/15/2026 9:56 am PDT

Permission (485) has been added to limit users from being able to delete an account request. If the user does not have permission 485, the "Delete" button will be disabled on the Account Request screen and the delete action button on the Account Request Management screen will also be removed.

The screenshot displays the 'ACCOUNT REQUEST MANAGEMENT' interface. At the top, there are filters for DIVISION, DEPARTMENT, ASSIGNED TO, TYPE, and STATUS. Below the filters is a table of account requests. A modal window titled 'ACCOUNT REQUEST' is open, showing details for a specific request. The modal includes fields for CREATED ON, CREATED BY, TYPE, STATUS, ASSIGNED TO, CONTACT, REASON CODE, and NOTE. At the bottom of the modal, there are 'SAVE' and 'DELETE' buttons. A red box highlights the 'DELETE' button, and a red arrow points to the 'DELETE' button in the table. The table shows various request types such as 'Customer Request', 'Missed Pick Up', and 'Container Replacement or repair'.

ID	TYPE	ASSIGNED TO	DATE	ACCOUNT/ SITE	CONTACT	NOTE	STATUS
1502	Customer Request	Lori Smith - Admin-NS (Admin)	Thu 05/04/23 06:05 am	48910 Liberty Hospital / 48910001 Liberty Site	Lori	added on portal	Open
1503	Customer Request	Lori Smith - Admin (Admin)					Open
1504	Customer Request	Lori Smith - Admin (Admin)					Open
1505	Customer Request	Lori Smith - Admin (Admin)					Open
1506	Missed Pick Up	Alexis Garza - CSR (Customer Service)					Open
1508	Customer Request	House Acct non S House Account (S)					Open
1509	Customer Request	House Acct non S House Account (S)					Open
1510	Please call me	Paul Gonzalez - Q (Admin)					Open
1511	Customer Request	House Acct non S House Account (S)					Open
1513	Please call me	Dave Pike - Support					Open
1514	Customer Request	Nikita Raiyani					Open
1515	Container Replacement or repair	Albert Taylor - Dr (Operations)					Open
1516	Customer Request	House Account - F Account (Sales)					Open
1517	Please call me	Lori Smith - Admin (Admin)					Open
1518	Customer Request	Deara Nikolouzos Rep (Sales)					Open
1519	Customer Request	Billy Killian - Oper Mgr (Operations)					Open
1521	Container Replacement or repair	Alek Orloff - CFO					Open
1522	Customer Request	House Acct non System - House Account (Sales)	Thu 10/26/23 10:10 am	43180 WINDOW COVERINGS SERVICE / 43180001	Paul G	Extra Pickup	Open
1524	Customer Request	Billy Killian - Oper (Operations)	Thu 10/26/23 01:10 am	44358 Postcard Post Service Assist Household /	Paul G	Extra Pickup	Open

Pathway:

- Accounts > Account Request Management > Edit Account Request
- Accounts > Customer Service - Edit Account Request