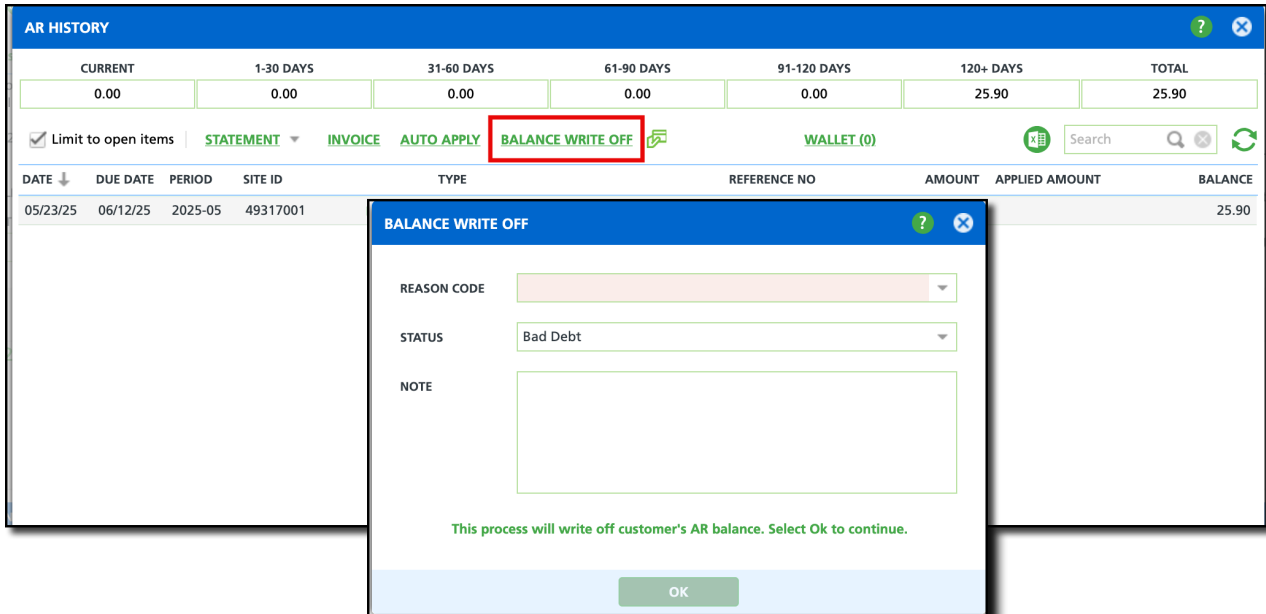


AR History (Accounts) - Logic Updated to Balance Write Off (20510)

Last Modified on 04/14/2026 10:55 am PDT

Previously, users without permission **399 (Write Off Balance)** were still able to perform balance write-offs. This has been corrected and Balance Write Off is now disabled on the **AR History** screen for any user who is not assigned permission 399.



Pathway: Customer Service Screen (Accounts) > AR History

Setup Pathway: Setup > System > Permissions