Inbound / Outbound (Operations) - Option to Capture a Signature for Scale Transactions Without Payment Added (20441)

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The ability to capture a signature for all scale transactions when a payment does not exist has been added to **Edit Work Order**. For this, the following logic is used:

- The work order must have an Inbound or Outbound event type and marked as Completed.
- The **Require Signature** field for the Division (*Setup > System > Division > Credit Card / ACH Processing*) is set to **All Scale Transactions.**

If the facility's division is configured with **Require Signature = All Scale Transactions**, a signature should not be captured during the credit card payment. The signature is only required once at the end of the transaction.

Pathway: *Operations > Inbound / Outbound*