

Inbound / Outbound (Operations) - Option to Capture a Signature for Scale Transactions Without Payment Added (20441)

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The ability to capture a signature for all scale transactions when a payment does not exist has been added to **Edit Work Order**. For this, the following logic is used:

- The work order must have an Inbound or Outbound event type and marked as Completed.
- The **Require Signature** field for the Division (*Setup > System > Division > Credit Card / ACH Processing*) is set to **All Scale Transactions**.

If the facility's division is configured with **Require Signature = All Scale Transactions**, a signature should not be captured during the credit card payment. The signature is only required once at the end of the transaction.

The screenshot displays the 'EDIT INBOUND / RECEIVING' interface for Ticket Number 42143 and Work Order 11201778. The interface includes fields for Site #, Scale Test QA, address, and work order details. A modal window titled 'CAPTURE SIGNATURE' is open, showing 'No Default Terminal Set' and a 'CHANGE TERMINAL' button. At the bottom of the modal are 'SKIP SIGNATURE' and 'CAPTURE & SAVE' buttons. A red arrow points from a 'CAPTURE SIGNATURE' button located at the bottom right of the main interface to the modal. The main interface also shows a 'Charges \$ 100.00' notification, a 'Payments' tab, and a 'No Driver Signature / No Customer Signature' message. At the bottom, there are 'ADD PAYMENT (F7)' and 'SAVE (F2)' buttons.

Pathway: *Operations > Inbound / Outbound*