

Import Users (Database) - File Format Logic Updated to Prevent Import Errors (20300)

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Previously, when importing users, the process would fail if the CSV file did not include a header row. The import logic has been updated to require a header row to ensure the file format is validated before processing. Additional file requirement details can be found in the attached documentation.

The screenshot displays a software interface with a sidebar menu on the left and a main content area. The sidebar menu includes options like HOME, ACCOUNTS, SALES, OPERATIONS, ACCOUNTING, REPORTS, DASHBOARD, SETUP, and DATABASE. The DATABASE menu is expanded, showing a list of options including Bulk Update, Database Query, Import, Import Mapping, Merge Sites, Notification History and Block List, Recalculate Dashboard Data, ReCollect Data Export, Request Audit, Send Alert Notification, Send Bulk Customer Portal Invites, Send Bulk Emails, and User Data Transfer. The 'Import' option is selected, and a sub-menu is open, listing various import options such as Import Account/Site Info, Import Account Notes, Import Site Notes, Import Credit Card Accounts, Import Fuel Record, Import Manual Charges, Import Matrex Scale Tickets, Import Paycom Payroll Import, Import Services, and Import User. The 'Import User' option is highlighted. A red arrow points from the 'Import User' option to a modal window titled 'IMPORT USER'. The modal window has a 'SELECT FILE' field with a 'BROWSE...' button and an 'IMPORT' button. The background shows a table with columns for 'REQUESTS', 'TASKS', 'QUOTES/CONTRACTS', and 'APPOINTMENTS'. The 'QUOTES/CONTRACTS' column has a red '8' and the 'APPOINTMENTS' column has a red '2'. The table contains several rows of data, including 'All That Shabu', 'Base Load Power', 'Auto Process 'All' Test', 'QA Scale Customer 2', 'Power', 'Business-New Owner', 'A-19931', 'A-New Service', and 'The Mill'.

Pathway: *Database > Import > Import User*

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