

AR History (Accounts) - Account Number Not Displaying on Statement PDFs (20460)

Last Modified on 03/10/2026 10:54 am PDT

The issue with the account not displaying on the Statement PDFs when the aging bucket balances are all zero has been fixed.

The screenshot shows the AR History interface. At the top, a table displays aging bucket balances, all of which are 0.00:

CURRENT	1-30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	120+ DAYS	TOTAL
0.00	0.00	0.00	0.00	0.00	0.00	0.00

Below this, a dropdown menu for 'STATEMENT' is open, showing options: 'Print Statement', 'Email Statement', and 'Print Listed Invoices'. A red arrow points from 'Print Statement' to the PDF preview.

The PDF preview shows account information for 'QAWASTE' and 'Testing JIRA-19931'. A yellow callout bubble labeled 'Account Name' points to the account name. Below the account info is a 'Statement' table:

Current	1-30 days	31-60 days	61-90 days	91-120 days	Over 120 days	Total
3,466.15	0.00	0.00	0.00	0.00	0.00	3,466.15

Below the statement table is a 'Limit to Open Items' table:

Date	Type	Due Date	Reference	Location	Site Name	Amount	Applied	Balance
3/10/26	Invoice	3/20/26	950577			3,466.15	0.00	3,466.15
Total						3,466.15		

Pathway: Account > AR History icon > Statement dropdown > Print Statement