

Facility (Setup / Operations) - Default Inbound Material Not Defaulting on New Tickets (20587)

Last Modified on 02/18/2026 9:37 am PST

An issue has been resolved that was preventing the material set as the Default Inbound Material at the facility from appearing as the default when a new inbound work order is created.

The screenshot illustrates the resolution of a bug related to the default inbound material setting. The top portion shows the 'Facility Setup' screen, where the 'Default Inbound Material' is set to 'MSW'. The bottom portion shows the 'Inbound / Outbound' screen, specifically the 'CREATE INBOUND ORDER' dialog. In this dialog, the 'MATERIAL' field is also set to 'MSW', indicating that the default material is being correctly applied to new inbound orders.

Facility Setup

ID	NAME	ABBREV	DIVISION	TYPE	OWNERSHIP	ACTIVE	ADDRESS LINE 1	CITY	STATE	POSTAL CODE	SCA	UO
1057	Doc Landfill	DOC1	Doc Division	Landfill	Internal	Active	2212 Glacier ...	Saint Croix F...	WI	54024	to	

Business Hours **Division** **Material Type** **Disposal Rate** **Origin Fees** **Material Areas/Grids** **Tanks** **Target Usage**

DEFAULT INBOUND MATERIAL **MSW**

MATERIAL TYPE ID **MATERIAL TYPE** **DEFAULT CHARGE CODE** **ENABLE MATERIAL INVENTORY** **DEF**

C&D	C&D			
MSW	MSW			
ASBESTOS	Asbestos			
BRICK	Brick			
BRUSH	Brush			
CHEMO	Chemo			
CLEARGLS	Clear Glass			
COLORGLS	Color Glass			

INBOUND / OUTBOUND

FACILITY Doc Landfill **STATUS** In Progress

Inbound **History** **Daily Totals**

ORDER #	DATE	VEHICLE	ACCOUNT / SITE	TRANSPORT INFO	SERVICE INFO	MATERIALS / ADJUSTMENTS
TOTALS: 17 loads						
41957 Inbound Order: 10959820	02/06/26 Start: 11:51 ...		DocScale Customer (49618) DocScale Customer (49618001) 102 N Cascade St, Osceola, WI	Scale Inbound Services Scale IN - Auto Post	MSW	
41958 Inbound Order: 10959821						
41959 Inbound Order: 10959822						
41960 Inbound Order: 10959823						
41961 Inbound Order: 10978802						
41973 Inbound Order: 10986068						
41974 Inbound Order: 10986069						
41975 Inbound Order: 10986070	02/12/26 Start: 3:28 pm		DocScale Customer (49618) DocScale Customer (49618001)	Scale Inbound Services Scale IN - Auto Post	C&D Downtown (50%, D1)	

CREATE INBOUND ORDER

DoCScale Customer **102 N Cascade St** **Osceola, WI 54020**

COD - Payment Required

SCHEDULE DATE 02/18/26 Wednesday **SERVICE CODE** Scale Inbound Services **ORDER TYPE** Inbound / Receiving - Scale IN - Auto Post

TRUCK **VEHICLE INFO**

MATERIAL **MSW** **DEFAULT ORIGIN**

TRANSPORTER **TRANSPORT METHOD** **BILL OF LADING**

CREATE

Pathway: Setup > Operations > Facility | Operations > Inbound / Outbound > Inbound [tab]