

Facility (Setup / Operations) - Default Inbound Material Not Defaulting on New Tickets (20587, 20625)

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An issue has been resolved that was preventing the material set as the Default Inbound Material at the facility from appearing as the default when a new inbound work order is created.

The image shows two overlapping screenshots from a software application. The top screenshot is the 'FACILITY SETUP' screen. It features a table with columns: ID, NAME, ABBREV, DIVISION, TYPE, OWNERSHIP, ACTIVE, ADDRESS LINE 1, CITY, STATE, POSTAL CODE, and SC. A row is visible with ID 1057, NAME 'Doc Landfill', ABBREV 'DOC1', DIVISION 'Doc Division', TYPE 'Landfill', OWNERSHIP 'Internal', ACTIVE 'Active', ADDRESS LINE 1 '2212 Glacier ...', CITY 'Saint Croix F...', STATE 'WI', and POSTAL CODE '54024'. Below the table are several tabs: Business Hours, Division, Material Type, Disposal Rate, Origin Fees, Material Areas/Grids, Tanks, and Target Usage. The 'Material Type' tab is selected, showing a dropdown menu with 'MSW' selected as the 'DEFAULT INBOUND MATERIAL'. A red arrow points from this dropdown to the 'CREATE INBOUND ORDER' dialog box in the bottom screenshot. The bottom screenshot shows the 'INBOUND / OUTBOUND' screen with a table of orders. A 'CREATE INBOUND ORDER' dialog box is open, showing details for 'DocScale Customer' at '102 N Cascade St, Osceola, WI 54020'. The 'MATERIAL' dropdown in this dialog is also set to 'MSW'. The dialog includes fields for SCHEDULE DATE (02/18/26 Wednesday), SERVICE CODE (Scale Inbound Services), ORDER TYPE (Inbound / Receiving - Scale IN - Auto Post), VEHICLE (TRUCK), and TRANSPORT METHOD. A 'CREATE' button is at the bottom of the dialog.

Pathway: Setup > Operations > Facility | Operations > Inbound / Outbound > Inbound [tab]