

# AR History (Accounts) - Decline Fee Updates (20305, 20214)

Last Modified on 01/28/2026 11:25 am PST

An issue has been resolved where invoices for auto pay declined fees were not generating when an auto pay transaction failed, even though the decline fee amount was correctly configured at the account class level. Additionally, decline fee invoices were missing account and mail-to address details, this has also been resolved.

The screenshot shows the AR History screen with a summary table and a detailed view of a specific adjustment.

**AR HISTORY Summary Table:**

Category	Value	Value	Value	Value	Value	Value	Value
CURRENT	1,505.55	0.00	0.00	0.00	0.00	0.00	1,505.55
1-30							
0.00							

**INVOICE ADJUSTMENT - 950430 - 1/27/26 - \$ 5.55 - CREATED BY PAUL GONZALEZ ON 1/27/26 2:54 PM**

Reason Code: [redacted] Period: 2026-01 Note: [redacted]

Credit Entire Invoice:

DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT
01/27/26	49265001	Caribbean Gourmet		1	Declined Payment Declined Payment	\$ 5.55	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Pathway: Customer Service Screen > AR History