

# AR History (Accounts) - Decline Fee Updates (20305, 20214)

Last Modified on 01/28/2026 11:25 am PST

An issue has been resolved where invoices for auto pay declined fees were not generating when an auto pay transaction failed, even though the decline fee amount was correctly configured at the account class level. Additionally, decline fee invoices were missing account and mail-to address details, this has also been resolved.

776-1127

Active

1 of 1

204 S Mission Dr

Active

AR HISTORY

Due up

1,505.55

1-30

0.00

Printed

0.00

CURRENT

1-30 DAYS

31-60 DAYS

61-90 DAYS

91-120 DAYS

120+ DAYS

TOTAL

1,505.55

0.00

0.00

0.00

0.00

0.00

1,505.55

☒ Limit to open items

STATEMENT

INVOICE

AUTO APPLY

BALANCE WRITE OFF

WALLET (2) / AUTO PAY MAX \$0

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DATE	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE
01/27/26	01/27/26	2026-01	49265001	Merchant Declined Fee	950430	5.55		5.55
01/27/26	02/06/26	2026-01		Invoice	950428	1,500.00		1,500.00

INVOICE ADJUSTMENT - 950430 - 1/27/26 - \$ 5.55 - CREATED BY PAUL GONZALEZ ON 1/27/26 2:54 PM

REASON CODE

PERIOD 2026-01

NOTE

CREDIT ENTIRE INVOICE

Search

DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT
01/27/26	49265001	Caribbean Gourmet		1	Declined Payment Declined Payment	\$ 5.55	\$ 0.00	\$ 0.00	\$ 0.00	

Pathway: Customer Service Screen > AR History