

Service History (Accounts) - Excel Export Column Layout Updated (20237)

Last Modified on 01/20/2026 7:43 am PST

The Excel export from **Customer Details > Service History** has been updated to separate the **Sequence** and **Completion Date/Time** into distinct columns. Previously, both values were combined into the same column in the export file.

The screenshot illustrates the updated Excel export column layout for Service History. The top portion shows the Service History screen with various filters and a table of service history items. The bottom portion shows the corresponding Excel spreadsheet with the updated column layout. Red arrows point from the 'Sequence' and 'Completion Time' columns in the Excel table back to the respective columns in the Service History screen.

Created On	WO#	WO Type	Service Type	Service Qty	Charge Qty	Equipment	PO / Blanket PO	Photos	SiteId	Name	AddressLine1	City	State	PostalCode	Sequence	Expected Time	Completion Time
9/7/25 3:55am	10217894	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	630	5:26 am (25 mins)	
9/9/25 3:55am	10228432	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/10/25 3:55am	10232789	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/12/25 3:55am	10236628	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/14/25 3:55am	10251585	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/16/25 3:55am	10265770	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/17/25 3:55am	10266448	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/19/25 3:58am	10274401	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/21/25 3:58am	10281538	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/23/25 3:57am	10296392	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/24/25 3:59am	10301360	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/27/25 3:59am	10311967	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/28/25 3:59am	10316587	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/30/25 3:58am	10334372	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
10/1/25 3:59am	10335122	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
10/3/25 3:58am	10338659	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
10/5/25 3:58am	10353990	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
10/7/25 3:59am	10364862	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
10/8/25 3:58am	10369279	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
10/10/25 3:58am	10369748	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		

Pathway: Customer Service Screen > Service History [section]