

# Service History (Accounts) - Excel Export Column Layout Updated (20237)

Last Modified on 01/20/2026 7:43 am PST

The Excel export from **Customer Details > Service History** has been updated to separate the **Sequence** and **Completion Date/Time** into distinct columns. Previously, both values were combined into the same column in the export file.

The screenshot displays the 'Service History' section of a software interface, showing a list of service records. The records are organized into columns: ROUTE, SEQ, ORDER NOTE, SCHEDULED DATE, CREATED ON, WO#, WO TYPE, SERVICE TYPE, SERVICE QTY, CHARGE QTY, EQUIPMENT, and PO / BLANKET PO. A red arrow points to the 'SEQ' column. Below the service history, an Excel export is shown, with columns for Created On, WO#, WO Type, Service Type, Service Qty, Charge Qty, Equipment, PO / Blanket PO, Photos, sitelid, name, addressline1, city, state, postalcode, Sequence, Expected Time, and Completion Time. Red arrows point to the 'Sequence' and 'Expected Time' columns.

Created On	WO#	WO Type	Service Type	Service Qty	Charge Qty	Equipment	PO / Blanket PO	Photos	sitelid	name	addressline1	city	state	postalcode	Sequence	Expected Time	Completion Time
9/7/25 3:55am	10217894	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	630	5:26 am (25 mins)	
9/9/25 3:55am	10228432	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/10/25 3:55am	10232789	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/12/25 3:55am	10236628	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/14/25 3:55am	10251585	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/16/25 3:55am	10265770	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/17/25 3:55am	10266448	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/19/25 3:58am	10274401	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/21/25 3:58am	10281538	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/23/25 3:57am	10296392	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
9/24/25 3:58am	10301360	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
9/27/25 3:58am	10311967	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
9/28/25 3:59am	10316587	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
9/30/25 3:58am	10334372	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
10/1/25 3:59am	10335122	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
10/3/25 3:58am	10338659	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		
10/5/25 3:58am	10353990	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	220		
10/7/25 3:58am	10364862	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	270		
10/8/25 3:59am	10369279	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	40		
10/10/25 3:58am	10369748	Scheduled Service	FL Service	2	0	8 Yard FL			43189001	WHATABURGER 0433	2406 S MAIN ST	PEARLAND	TX	77581-4127	1080		

Pathway: *Customer Service Screen > Service History [section]*