

Inbound / Outbound (Operations) - Error Message on Attempt to Delete/Void Non-Integrated Terminal Payment (20086)

Last Modified on 01/20/2026 6:55 am PST

An issue has been resolved that caused an error message to display when attempting to delete or void a non-integrated credit card payment from an inbound service record.

EDIT INBOUND / RECEIVING - TICKET NUMBER: 41323 - WORK ORDER: 8046813

Site # 48947001 Scale Cash Customer	TICKET NUMBER 41323	WORK ORDER 8046813	QTY 1	SERVICE CODE Scale Inbound Services (37859)	WORK TYPE SCALE_POST	ORDER TYPE Inbound / Receiving							
ORDER NOTES													
RECEIVING FACILITY NAVU_HOU_MRF													
CREATED BY I	TRUCK 9638	VEHICLE INFO											
6/22/24 2:07 pm	PO NUMBER	BLANKET PO	EXTERNAL ID										
ORDER REASON	RECEIVER	TRANSPORTER	TRANSPORT METHOD	BILL OF LADING									
In Progress	EXCEPTION REASON	PENDING	PENDING	POSTING STATUS									
Weights - Scale Version: 1.2 - CC: XX-XXX													
GROSS / IN	lbs	START	06/22/24 Sat	02 : 07 : 44 . 000	CHARGES	\$ 50.00							
TARE / OUT	lbs	END	-- : -- : --	SURCHARGES	\$ 0.00								
NET	lbs	VOLUME	yo ³	TAXES	\$ 3.38								
				TOTAL	\$ 53.38								
Charges \$ 50.00	Payments	Origins	Materials	Completion	Attachments	Photos							
<table border="1"><tr><td>DESCRIPTION Non-Integrated Credit Card</td><td>BATCH # 11700</td><td>BATCH DATE 01/20/2026</td><td>STATUS Open</td><td>REFERENCE 1234 V:</td><td>AMOUNT \$ 0.00</td><td>NOTE Voided Amount: 53.38 on 2026-01-20 by Alien Somers</td></tr></table>							DESCRIPTION Non-Integrated Credit Card	BATCH # 11700	BATCH DATE 01/20/2026	STATUS Open	REFERENCE 1234 V:	AMOUNT \$ 0.00	NOTE Voided Amount: 53.38 on 2026-01-20 by Alien Somers
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Scale Ticket Format 1	Print	ADD PAYMENT (F7)	SAVE (F2)	Payment \$53.38 pending / Origin pending									

Pathway: Operations > Inbound / Outbound > [open service record] Payments (tab)