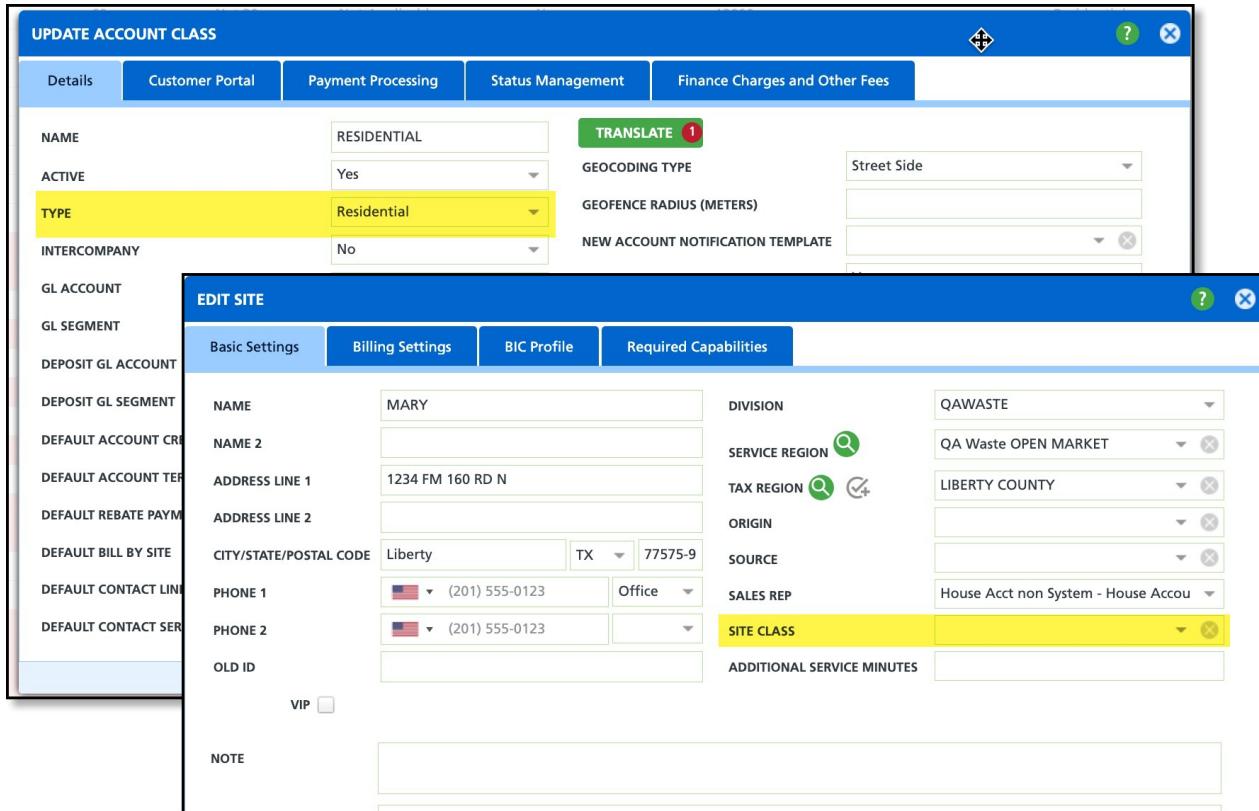


# Edit Site (Accounts) - Update to Display of Site Class Field (20104)

Last Modified on 01/19/2026 8:44 am PST

Logic was updated on the **Edit Site** screen to display the **Site Class** field for accounts where the account class type was **Residential**. Previously, this field was only available for sites where the account class type was **Commercial**.



The image shows two overlapping software interface windows. The top window is titled 'UPDATE ACCOUNT CLASS' and has tabs for 'Details', 'Customer Portal', 'Payment Processing', 'Status Management', and 'Finance Charges and Other Fees'. The 'Details' tab is selected. It contains fields for 'NAME' (RESIDENTIAL), 'ACTIVE' (Yes), 'TYPE' (Residential, highlighted with a yellow background), 'INTERCOMPANY' (No), 'TRANSLATE' (with a red notification badge '1'), 'GEOCODING TYPE' (Street Side), 'GEOFENCE RADIUS (METERS)' (empty), and 'NEW ACCOUNT NOTIFICATION TEMPLATE' (empty). The bottom window is titled 'EDIT SITE' and has tabs for 'Basic Settings', 'Billing Settings', 'BIC Profile', and 'Required Capabilities'. The 'Basic Settings' tab is selected. It contains fields for 'NAME' (MARY), 'DIVISION' (QA WASTE), 'NAME 2' (empty), 'SERVICE REGION' (QA Waste OPEN MARKET), 'ADDRESS LINE 1' (1234 FM 160 RD N), 'TAX REGION' (LIBERTY COUNTY), 'ADDRESS LINE 2' (empty), 'ORIGIN' (empty), 'CITY/STATE/POSTAL CODE' (Liberty, TX, 77575-9), 'SOURCE' (empty), 'PHONE 1' ((201) 555-0123, Office), 'SALES REP' (House Acct non System - House Accou), 'PHONE 2' ((201) 555-0123), 'SITE CLASS' (highlighted with a yellow background), 'OLD ID' (empty), 'ADDITIONAL SERVICE MINUTES' (empty), 'VIP' (checkbox), and 'NOTE' (empty). The 'SITE CLASS' field in the 'EDIT SITE' window is also highlighted with a yellow background.

**Pathway:** Setup > Account > Account Class | Customer Service Screen > [right click] Edit Site