

# Reports (Customer Portal) - Results Not Returning (20008)

Last Modified on 01/16/2026 10:31 am PST

The issue of reports not displaying on the Customer Portal has been resolved.

SELECT ACCOUNT

1 of 35

SELECT SERVICE LOCATION

1 of 2

21638

21638001 Example Site 12345 Farm to Market 1960 Rd W, Houston TX

REPORT HISTORY

Period

All

DATE ↓

FILE NAME

1/25/24

ServiceImportTemplate.xlsx

7/27/23

Navu Manifest.pdf

7/13/23

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Revenue By Period

ACCOUNT ID	SITE ID	SITE NAME	PERIOD	REVENUE	SURCHARGES	ADJUSTMENTS
21638	21638001	Example Site	2021-08	\$ 190.00	\$ 0.00	\$ 0.00
21638	21638001	Example Site	2021-09	\$ 95.00	\$ 0.00	\$ 0.00
21638	21638001	Example Site	2021-10	\$ 95.00	\$ 0.00	\$ 0.00
21638	21638001	Example Site	2021-11	\$ 95.00	\$ 0.00	\$ 0.00
21638	21638001	Example Site	2021-12	\$ 95.00	\$ 5.63	\$ 0.00
21638	21638001	Example Site	2022-01	\$ 95.00	\$ 5.63	\$ 0.00
21638	21638001	Example Site	2022-02	\$ 95.00	\$ 5.63	\$ 0.00
21638	21638001	Example Site	2022-03	\$ 95.00	\$ 5.63	\$ 0.00
21638	21638001	Example Site	2022-04	\$ 95.00	\$ 7.06	\$ 0.00
21638	21638001	Example Site	2022-05	\$ 95.00	\$ 7.06	\$ 0.00
21638	21638001	Example Site	2022-06	\$ 95.00	\$ 17.23	\$ 0.00
21638	21638001	Example Site	2022-07	\$ 95.00	\$ 17.23	\$ 0.00
21638	21638001	Example Site	2022-08	\$ 905.42	\$ 121.54	\$ 0.00

Pathway: Customer Portal > Reports