

Active Services (Accounts) - 'View Routing History' Updated (20069)

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An issue was resolved that prevented some schedule changes and timestamps from displaying on the Routing History screen.

The screenshot displays the 'Active Services (Accounts)' interface. The main window shows account details for '43492 FOR CHILDREN ONLY DAY CARE' and '43492001 FOR CHILDREN ONLY DAY CARE'. A 'ROUTING HISTORY' modal is open, showing a table of routing events. The modal includes a search bar and a table with columns: START DATE, END DATE, POSTED ON, POSTED BY, and ROUTING. The table lists various routing events with dates and times. A red arrow points to the 'View Routing History' option in the context menu.

START DATE	END DATE	POSTED ON	POSTED BY	ROUTING
01/19/26		1/15/26 11:36 pm	Paul Gonzalez	Mon - HOU 201 (0), Thu - HOU 204 (490)
07/28/25	01/18/26	7/23/25 4:03 pm	Paul Gonzalez	Mon - HOU 204 (5), Thu - HOU 204 (490)
07/14/25	07/27/25	7/11/25 1:46 pm	Aliena Somers	Mon - HOU 204 (25), Thu - HOU 204 (490)
02/05/24	07/13/25	1/12/24 9:04 pm	Aliena Somers	Mon - HOU 204 (40), Thu - HOU 204 (490)
02/01/24	02/04/24	1/12/24 9:04 pm	Aliena Somers	Mon - HOU 204 (40), Thu - HOU 204 (490), Thu - HOU 204 (490)
10/06/22	01/31/24	10/3/22 8:47 pm	David Navarro	Mon - HOU 204 (40), Thu - HOU 204 (490)
10/03/22	10/05/22	10/3/22 8:47 pm	David Navarro	Mon - HOU 204 (40)
02/03/22	10/02/22	2/1/22 9:11 pm	Julio Lerma	Mon - HOU 204 (40), Thu - HOU 204 (490)
01/31/22	02/02/22	1/26/22 10:06 am	Julio Lerma	Mon - HOU 204 (40), Thu - HOU 205R (0)
01/27/22	01/30/22	1/26/22 10:08 am	Julio Lerma	Mon - HOU 204 (620), Thu - HOU 205R (0)
01/24/22	01/26/22	1/18/22 12:45 pm	Ferlin Justice	Mon - HOU 204 (620), Thu - HOU 205R (600)
01/06/22	01/23/22	12/31/21 9:32 pm	Shawwna Cunningham	Mon - HOU 204 (0), Thu - HOU 205R (600)
12/30/21	01/05/22	12/24/21 9:38 pm	Shawwna Cunningham	Mon - HOU 204 (0), Thu - HOU 204 (0)
12/27/21	12/29/21	12/21/21 3:53 pm	Shawwna Cunningham	Mon - HOU 204 (0), Thu - HOU 204 (1230)
12/23/21	12/26/21	12/21/21 3:55 pm	Shawwna Cunningham	Mon - HOU 204 (880), Thu - HOU 204 (1230)
12/13/21	12/22/21	12/10/21 8:04 pm	Shawwna Cunningham	Mon - HOU 204 (880), Thu - HOU 204 (560)
11/15/21	12/12/21	11/12/21 11:10 pm	Shawwna Cunningham	Mon - HOU 204 (560), Thu - HOU 204 (560)
10/25/21	11/14/21	10/20/21 10:42 pm	Shawwna Cunningham	Mon - HOU 204 (590), Thu - HOU 204 (560)
10/21/21	10/24/21	10/20/21 10:44 pm	Shawwna Cunningham	Mon - HOU 204 (540), Thu - HOU 204 (560)

Pathway: Customer Service Screen > Active Services [section] > [right click] View Routing History