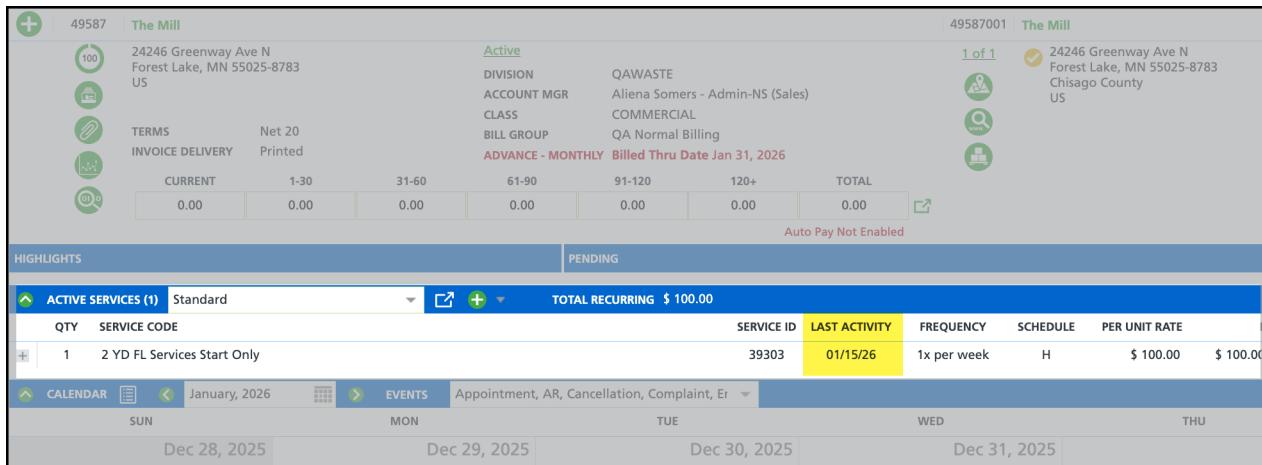


# Active Services (Accounts) - Last Activity Date Not Displayed (20067)

Last Modified on 01/15/2026 8:52 am PST

An issue was resolved that prevented the most recent completed work order date from displaying in the **Last Activity** column within the **Active Service** section.



The screenshot shows the 'Active Services (Accounts)' screen. At the top, there are two account cards: '49587 The Mill' and '49587001 The Mill'. The left card shows a list of service details: address (24246 Greenway Ave N, Forest Lake, MN 55025-8783, US), terms (Net 20), invoice delivery (Printed), and a grid showing current and 1-30, 31-60, 61-90, 91-120, 120+ days. The right card shows similar details for account 49587001. Below the cards is a 'HIGHLIGHTS' section with a 'ACTIVE SERVICES (1)' table. The table has columns: QTY, SERVICE CODE, SERVICE ID, LAST ACTIVITY, FREQUENCY, SCHEDULE, and PER UNIT RATE. One row is listed: '1 2 YD FL Services Start Only' with SERVICE ID 39303, LAST ACTIVITY 01/15/26, FREQUENCY 1x per week, SCHEDULE H, and PER UNIT RATE \$ 100.00. At the bottom is a 'CALENDAR' section showing the month of January 2026 with specific dates Dec 28, 2025, Dec 29, 2025, Dec 30, 2025, and Dec 31, 2025.

ACTIVE SERVICES (1)	Standard	TOTAL RECURRING \$ 100.00					
QTY	SERVICE CODE	SERVICE ID	LAST ACTIVITY	FREQUENCY	SCHEDULE	PER UNIT RATE	R
1	2 YD FL Services Start Only	39303	01/15/26	1x per week	H	\$ 100.00	\$ 100.00

**Pathway:** Customer Service Screen > Active Services [section]