

# AR History (Accounts) - Updates to Proration Calculations (20258, 20260, 20257, 20256)

Last Modified on 01/13/2026 12:59 pm PST

The following resolutions have been applied to proration calculations:

## Logic update to proration start date and calculation logic

An issue has been resolved where proration charges and proration credits could round to different amounts. When a service is ended and restarted one day apart at the same rate, both the proration charge and credit are rounded two decimal places.

INVOICE ADJUSTMENT - 948140 - 1/31/26 - \$ 0.00 - CREATED BY PAUL GONZALEZ ON 1/6/26 7:28 PM																																											
REASON CODE		PERIOD		NOTE																																							
CREDIT ENTIRE INVOICE <input type="checkbox"/>																																											
Search <input type="text"/>										?																																	
<table><thead><tr><th>DATE</th><th>SITE ID</th><th>SITE NAME</th><th>WO #</th><th>QUANTITY</th><th>DESCRIPTION</th><th>INVOICE AMOUNT</th><th>PREVIOUS ADJUSTMENTS</th><th>PENDING ADJUSTMENTS</th><th>REJECTED ADJUSTMENTS</th><th>ADJUSTMENT AMOUNT</th></tr></thead><tbody><tr><td>01/08/26 - 01/31/26</td><td>49568001</td><td>CC BBQ</td><td></td><td>1</td><td>2 YD FL Calendar D...</td><td>\$ 77.52</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td></tr><tr><td>01/08/26 - 01/31/26</td><td>49568001</td><td>CC BBQ</td><td></td><td>1</td><td>2 YD FL Calendar D...</td><td>\$77.52</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td></tr></tbody></table>											DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT	01/08/26 - 01/31/26	49568001	CC BBQ		1	2 YD FL Calendar D...	\$ 77.52	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	01/08/26 - 01/31/26	49568001	CC BBQ		1	2 YD FL Calendar D...	\$77.52	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT																																	
01/08/26 - 01/31/26	49568001	CC BBQ		1	2 YD FL Calendar D...	\$ 77.52	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00																																	
01/08/26 - 01/31/26	49568001	CC BBQ		1	2 YD FL Calendar D...	\$77.52	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00																																	

## Proration corrected for one-day active service changes

Billing now correctly recognizes and applies one day of proration when a service change occurs one day after the start of billing for the existing service.

INVOICE ADJUSTMENT - 948131 - 1/5/26 - \$ 108.45 - CREATED BY ALIENA SOMERS ON 1/8/26 2:58 PM																																											
REASON CODE		PERIOD		NOTE																																							
CREDIT ENTIRE INVOICE <input type="checkbox"/>																																											
Search <input type="text"/>										?																																	
<table><thead><tr><th>DATE</th><th>SITE ID</th><th>SITE NAME</th><th>WO #</th><th>QUANTITY</th><th>DESCRIPTION</th><th>INVOICE AMOUNT</th><th>PREVIOUS ADJUSTMENTS</th><th>PENDING ADJUSTMENTS</th><th>REJECTED ADJUSTMENTS</th><th>ADJUSTMENT AMOUNT</th></tr></thead><tbody><tr><td>01/05/26 - 01/05/26</td><td>49562001</td><td>Moobongri Soondae</td><td></td><td>1</td><td>Monthly standard ...</td><td>\$ 16.15</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td></tr><tr><td>01/06/26 - 01/31/26</td><td>49562001</td><td>Moobongri Soondae</td><td></td><td>1</td><td>Monthly standard ...</td><td>\$ 92.30</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td><td>\$ 0.00</td></tr></tbody></table>											DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT	01/05/26 - 01/05/26	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 16.15	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	01/06/26 - 01/31/26	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 92.30	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT																																	
01/05/26 - 01/05/26	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 16.15	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00																																	
01/06/26 - 01/31/26	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 92.30	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00																																	

## Billing enhancement to handle service change proration

Previously, billing proration did not apply to mid-month service rate changes. Billing has been updated to prorate charges and credits accurately when a service rate changes during a billing period.

## Billing updated to correctly handle Services - Start Only proration method

Services with a mid-month start date now correctly apply **Services - Start Only proration**, calculating charges from the start date through the end of the month.

BILLING DETAILS - BATCH 26445									
DISPLAY	DIVISION	ACCOUNT CLASS	ACCOUNT STATUS			SEARCH	NOTIFICATION / PRINT	VIEW DETAILS	
All Invoices	All	All	All	AMOUNT	AUTO PAY	Search	No Print	Print	
	INVOICE # ↑	ACCOUNT ID	ACCOUNT NAME	SITE ID	SITE NAME				
<input type="checkbox"/>	948782	49586	Henry's Cuisine			\$ 60.00	No Print	 	
<input type="checkbox"/>	948783	49587	The Mill			\$ 60.00	No Print	 	
SITE	WO#	QTY	DATE	DESCRIPTION	PER UNIT	AMOUNT	SURCHARGE	TAX	TOTAL
	49587001 - The ...	1	01/12/26 - 01/31...	2 YD FL Service...	\$ 100.00	\$ 60.00	\$ 0.00	\$ 0.00	\$ 60.00

Pathway: Customer Service screen > AR History