

# AR History (Accounts) - Updates to Proration Calculations (20258, 20260, 20257, 20256)

Last Modified on 01/13/2026 12:59 pm PST

The following resolutions have been applied to proration calculations:

## Logic update to proration start date and calculation logic

An issue has been resolved where proration charges and proration credits could round to different amounts. When a service is ended and restarted one day apart at the same rate, both the proration charge and credit are rounded two decimal places.

INVOICE ADJUSTMENT - 948140 - 1/31/26 - \$ 0.00 - CREATED BY PAUL GONZALEZ ON 1/6/26 7:28 PM

REASON CODE

PERIOD

2026-01

NOTE

CREDIT ENTIRE INVOICE

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DATE	SITE ID	SITE NAME	WO #	QUANTITY	DESCRIPTION	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT
<div>01/08/26 - 01/31/26</div>	49568001	CC BBQ		1	2 YD FL Calendar D...	\$ 77.52	\$ 0.00	\$ 0.00	\$ 0.00	
<div>01/08/26 - 01/31/26</div>	49568001	CC BBQ		1	2 YD FL Calendar D...	\$(77.52)	\$ 0.00	\$ 0.00	\$ 0.00	

## Proration corrected for one-day active service changes

Billing now correctly recognizes and applies one day of proration when a service change occurs one day after the start of billing for the existing service.

INVOICE ADJUSTMENT - 948131 - 1/5/26 - \$ 108.45 - CREATED BY ALIENA SOMERS ON 1/8/26 2:58 PM

REASON CODE

PERIOD

2026-01

NOTE

CREDIT ENTIRE INVOICE☐

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DATE	SITE ID ↑	SITE NAME	WO #	QUANTITY	DESCRIPTION ↑	INVOICE AMOUNT	PREVIOUS ADJUSTMENTS	PENDING ADJUSTMENTS	REJECTED ADJUSTMENTS	ADJUSTMENT AMOUNT
<div>01/05/26 - 01/05/26</div>	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 16.15	\$ 0.00	\$ 0.00	\$ 0.00	
<div>01/06/26 - 01/31/26</div>	49562001	Moobongri Soondae		1	Monthly standard ...	\$ 92.30	\$ 0.00	\$ 0.00	\$ 0.00	

## Billing enhancement to handle service change proration

Previously, billing proration did not apply to mid-month service rate changes. Billing has been updated to prorate charges and credits accurately when a service rate changes during a billing period.

## Billing updated to correctly handle Services - Start Only proration method

Services with a mid-month start date now correctly apply **Services - Start Only proration**, calculating charges from the start date through the end of the month.

BILLING DETAILS - BATCH 26445

DISPLAY

All Invoices

DIVISION

All

ACCOUNT CLASS

All

ACCOUNT STATUS

All

Search

INVOICE #

ACCOUNT ID

ACCOUNT NAME

SITE ID

SITE NAME

AMOUNT

AUTO PAY

NOTIFICATION / PRINT

VIEW DETAILS

948782

49586

Henry's Cuisine

\$ 60.00

No Print

948783

49587

The Mill

\$ 60.00

No Print

SITE

WO#

QTY

DATE

DESCRIPTION

PER UNIT

AMOUNT

SURCHARGE

TAX

TOTAL

49587001 - The...

1

01/12/26 - 01/31...

2 YD FL Service...

\$ 100.00

\$ 60.00

\$ 0.00

\$ 0.00

\$ 60.00

Pathway: Customer Service screen > AR History