

Add Contact (Accounts) - Newer Area Codes Not Recognized (19898)

Last Modified on 12/16/2025 9:50 am PST

Logic has been updated to recognize newer U.S. area codes, including area code 557 (introduced in August 2022). This ensures valid phone number formats are accepted when adding and editing contacts and are no longer incorrectly flagged as invalid.

EDIT CONTACT

Details Customer Portal Access Tags Activity History

TITLE

NAME

EMAIL

EMAIL 2

PHONE 1

PHONE 2

PHONE 3

PHONE 4

NOTE

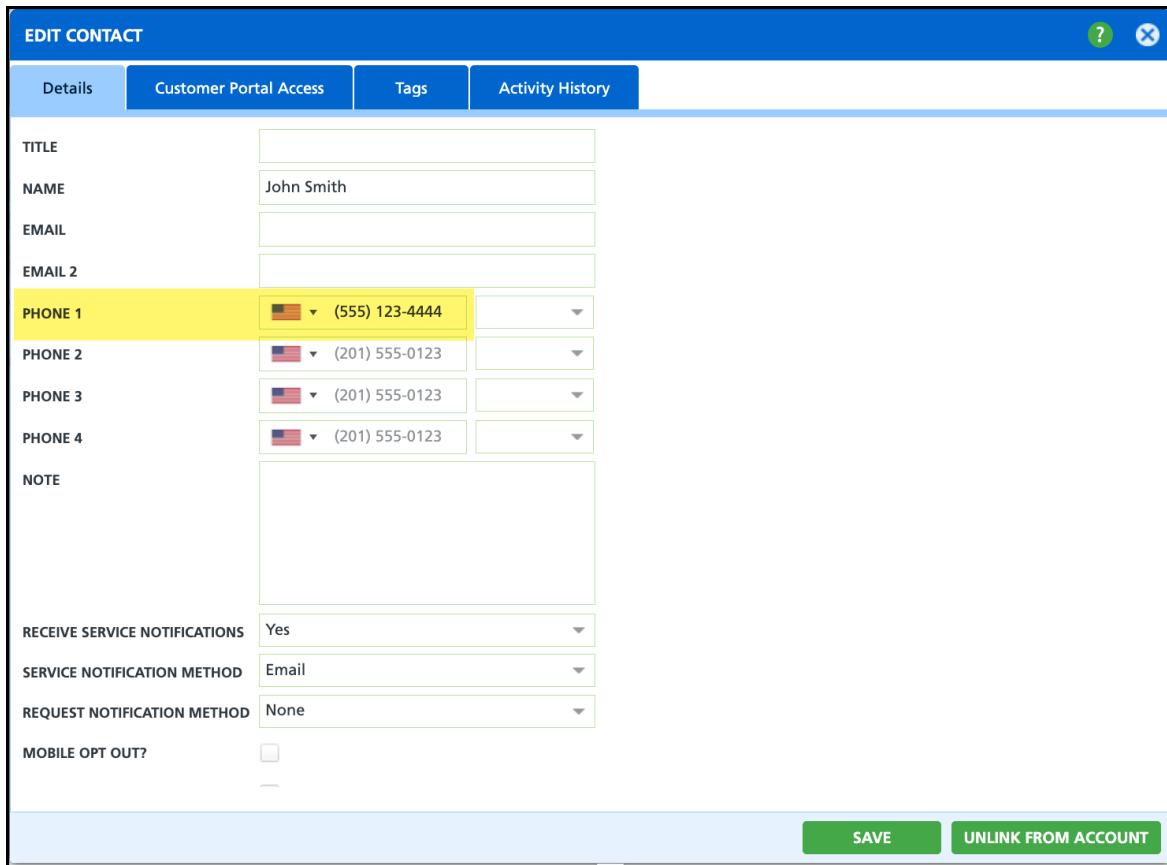
RECEIVE SERVICE NOTIFICATIONS

SERVICE NOTIFICATION METHOD

REQUEST NOTIFICATION METHOD

MOBILE OPT OUT?

SAVE **UNLINK FROM ACCOUNT**



Pathway: Customer Service Screen > Add/Edit Contact