

Add Contact (Accounts) - Newer Area Codes Not Recognized (19898)

Last Modified on 12/16/2025 9:50 am PST

Logic has been updated to recognize newer U.S. area codes, including area code **557** (introduced in August 2022). This ensures valid phone number formats are accepted when adding and editing contacts and are no longer incorrectly flagged as invalid.

EDIT CONTACT

Details

Customer Portal Access

Tags

Activity History

TITLE

NAME

John Smith

EMAIL

EMAIL 2

PHONE 1

(555) 123-4444

PHONE 2

(201) 555-0123

PHONE 3

(201) 555-0123

PHONE 4

(201) 555-0123

NOTE

RECEIVE SERVICE NOTIFICATIONS

Yes

SERVICE NOTIFICATION METHOD

Email

REQUEST NOTIFICATION METHOD

None

MOBILE OPT OUT?

☐

SAVE

UNLINK FROM ACCOUNT

Pathway: Customer Service Screen > Add/Edit Contact