

NavuNav (Android 6.6) - Service Notes Displaying Carriage Returns as HTML/XML Characters (19769)

Last Modified on 11/20/2025 2:13 pm PST

An issue has been resolved that caused service notes in NavuNav to display HTML/XML character codes instead of line breaks or trimmed white space for carriage returns.

The image shows two screenshots of the NavuNav mobile application. The top screenshot displays a route list for 'Route: HOU 202 | Date: Wed 11/12'. The list includes stops such as 'KJAM SPORTS', 'KM Realty - Pearland', 'ADVANCED RV PARK', 'Bath and Body Works Store # 2612', and 'Pearland Office Center'. A red arrow points to the first stop, 'KJAM SPORTS', which has a service note: '1 - FL Service - FL02T - 2 Yard FL' with a sub-note: 'NEW STOP - This is testing the carriage issue with notes. This is the second line.' The bottom screenshot shows a detailed view of the 'KJAM SPORTS (46713001)' stop. It displays the address 'Pearland, TX 77584-7540', the date 'Wed HOU 202', and the distance '1369.5mi'. The service note '1 - FL Service - FL02T - 2 Yard FL' is shown, followed by a 'Notes' section containing three lines of text: 'This is testing the carriage issue with notes', 'This is the second line.', and 'This is the third line.' A red arrow points to the second line of the notes. Below the notes are buttons for 'Driving Directions' and 'Completion Note'.

NavuNav Route: HOU 202 | Date: Wed 11/12

KJAM SPORTS
1369.5mi
HOU 202/Wed
WO # 10315975

1 - FL Service - FL02T - 2 Yard FL
NEW STOP - This is testing the carriage issue with notes
This is the second line.

KM Realty - Pearland
1367.0mi
HOU 202/Wed
WO # 10318191

2 - FL Service - FL08T - 8 Yard FL
NEW STOP

ADVANCED RV PARK
1365.8mi

2 - FL Service - FL08T - 8 Yard FL
NEW STOP

Bath and Body Works Store # 2612
1 - FL Service - FL08T - 8 Yard FL
NEW STOP

Pearland Office Center

Pending(83) Incomplete(83) Serviced(0)

All(83)

NavuNav Route: HOU 202 | Date: Wed 11/12

KJAM SPORTS (46713001)
Pearland, TX 77584-7540

EPA #
1x per week
Avg Qty 0.0
Qty 0.0

Last PU Jul 09

1 - FL Service - FL02T - 2 Yard FL

Notes
This is testing the carriage issue with notes
This is the second line.
This is the third line.

Driving Directions
Completion Note