

Manage Wallet (Customer Portal) - Security Updates (19674)

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To help reduce fraudulent activity when adding or charging payment methods in the Customer Portal, new security limits have been implemented. These limits apply on a rolling 24-hour basis, and once reached, an error message will display indicating the reason. The limits include:

- A maximum of **5 payment methods** created per account
- A maximum of **10 payments** processed per account

The screenshot displays the 'Manage Wallet' section of a customer portal. At the top, there's a 'SELECT ACCOUNT' dropdown and a '1 of 33' indicator. Below this are tabs for 'Accounts Receivable', 'Service Map', 'Location Map', 'Service Exceptions', 'Requests', and 'Disposal Tickets'. The 'Accounts Receivable' tab is active, showing a 'TOTAL DUE' of \$20,087.59 and a 'PAST DUE' amount of \$20,226.00. A 'Manage Wallet' modal is open, displaying a table of payment methods. An 'Add Wallet' modal is also open, showing fields for Type (Credit Card), Name on Card, Card Number, Month (Oct), Year (2028), Postal Code (90210), and CCV (314). An 'Error' dialog box is overlaid on the 'Add Wallet' modal, stating: 'Too many payment methods created in the last 24 hours for this account. Please try again later.' The dialog has an 'OK' button. The 'Add Wallet' modal has 'Save' and 'Cancel' buttons. The 'Manage Wallet' modal has a 'Reports / Documents' button. At the bottom, there's a 'REQUESTS' section with a link to 'CLICK HERE TO SUBMIT ONLINE REQUEST' and a 'VIEW ALL REQUESTS' link.

SELECT ACCOUNT 1 of 33

Accounts Receivable Service Map Location Map Service Exceptions Requests Disposal Tickets

\$20,087.59 TOTAL DUE

\$20,226.00 PAST DUE

Manage Wallet

ACCOUNT HOLDER NAME

ADD WALLET

*Type Credit Card

*Name on Card

*Card Number

*Month Oct *Year 2028

*Postal Code 90210 *CCV 314

Error

Too many payment methods created in the last 24 hours for this account. Please try again later.

OK

Save Cancel

Reports / Documents

REQUESTS [CLICK HERE TO SUBMIT ONLINE REQUEST](#)

[VIEW ALL REQUESTS](#)