

AR History (Accounts) - Credit Invoice Application Issue Fixed (17620)

Last Modified on 11/12/2025 11:32 am PST

An issue has been resolved where attempting to change the application of credit invoices resulted in a negative application amount and produced an error when trying to reapply.

AR HISTORY

CURRENT

1-30 DAYS

31-60 DAYS

61-90 DAYS

91-120 DAYS

120+ DAYS

TOTAL

0.00

81.45

0.00

0.00

0.00

0.00

81.45

☒ Limit to open items

STATEMENT

INVOICE

AUTO APPLY

BALANCE WRITE OFF

WALLET (0)

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DATE	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO	AMOUNT	APPLIED AMOUNT	BALANCE
10/31/25	11/10/25	2025-10		Invoice	941738	200.00	(125.00)	75.00
10/31/25	11/10/25	2025-10		Credit Invoice	941737	(150.00)	100.00	(50.00)
10/31/25	11/10/25	2025-10		Invoice	941736	206.45		206.45
10/31/25	11/10/25	2025-10		Credit Invoice	941735	(175.00)	25.00	(150.00)

APPLICATIONS FROM CREDIT INVOICE: 941737 - ORIGINAL AMOUNT \$(150.00)

Search

	TYPE	REFERENCE	SITE ID	SITE NAME	DATE	AMOUNT	BALANCE	APPLIED AMOUNT
☐	Invoice	941736			10/31/2025	\$ 206.45	\$ 206.45	0.00
☐	Invoice	941738			10/31/2025	\$ 200.00	\$ 75.00	100.00

APPLIED TOTAL

\$ 100.00

AMOUNT AVAILABLE FOR APPLICATION

\$ 50.00

SAVE

Pathway: Customer Service Screen > AR History