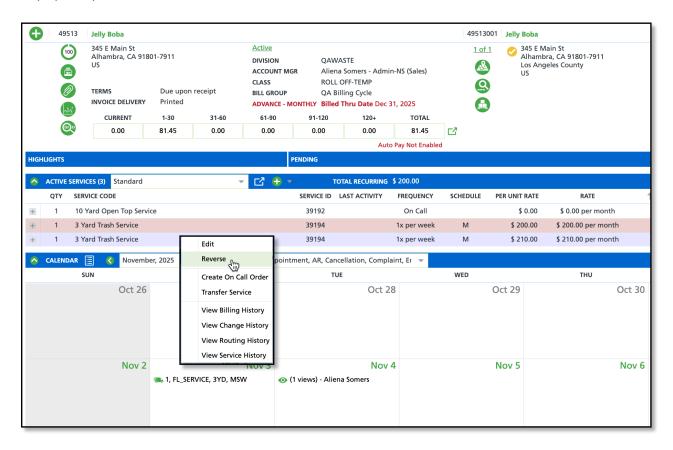
Active Services (Accounts) - Logic Update to Reverse Option for Active Site Services (19678)

Last Modified on 11/12/2025 7:24 am PST

An issue has been resolved where users could attempt to reverse an earlier active service even when a newer service change existed, resulting in duplicate service records. The system now correctly limits the **Reverse** option to only the latest active service in the sequence. Older services will no longer show the option to reverse and will display an explanation instead.



Pathway: Customer Service Screen > Active Services