

Line of Business (Setup / Services) - New Feature Added to Enable Automatic Routing and Sequencing (17587) [New Feature]

Last Modified on 11/06/2025 11:58 am PST

A new **Automatic Routing & Sequencing** field has been added to Line of Business Setup to support automatic routing in Route Management and includes the following setting options:

- **Disabled:** Select this option to disable automatic routing. When new services are added, they must be manually assigned to a route from the Pending tab in Route Management.
- **Assign Suggested Route Only:** If enabled, this option automatically assigns the suggested route, normally chosen manually from the Pending tab, to the stop. When enabled, assigned stops will have a sequence of “0” on their route and will appear in the **Unsequenced Stops** column within the **Renumber / Sequence Stops** tab of Route Management.
- **Assign Suggested Route and Sequence:** If enabled, this option utilizes RouteSmart, a licensed third-party system, to automatically assign the suggested route and sequence stops in the most optimized order. A RouteSmart license is required to enable this feature.

UPDATE LINE OF BUSINESS

LOB ID

FEL

NAME

Commercial

ACTIVE

Yes

Settings

Mobile

Optimization

Self-Service Ordering

Productivity and Profitability

SCREEN TYPE	1	ENABLE USED OIL COLLECTION	Yes
GL SEGMENT	D100	ENABLE PROACTIVE ROUTE STATUS DRIVER CHECK	No
TEMPORARY SERVICE GL SEGMENT		ENABLE MANIFEST PROCESSING	No
UNEARNED REVENUE GL ACCOUNT	Unearned Revenue	ENABLE MANIFEST GROUP WEIGHT ROUNDING	No
WORK ORDER MINIMUM CHARGE CODE		ENABLE ACTIVE DISPATCH	No
OVER MAX WEIGHT CHARGE CODE		ENABLE CHARGE CODE WASTE CODES	No
RENTAL CHARGE CODE		ENABLE WORK TYPE DEFAULT CHARGE CODES	Yes
RECURRING MINIMUM CHARGE CODE	Front Load Repair	ENABLE BIC REPORTING	No
LIMIT CHARGE CODE TO MATCHING EQUIPMENT	No	ENABLE LABOR TRACKING	No
LIMIT CHARGE CODE TO MATCHING MATERIAL	No	AUTOMATIC ROUTING & SEQUENCING	Assign Suggested Route &
INVOICE SUMMARY DESCRIPTION	Testing Inv Sum Desc	ROUTE CUTOFF TIME	09 : 00 : 00 . 000 PM
PRODUCTIVITY UNIT NAME			

Pathway: [Setup](#) > [Services](#) > [Line of Business](#)

Documentation: [Automatic Routing & Sequencing, Line of Business](#)