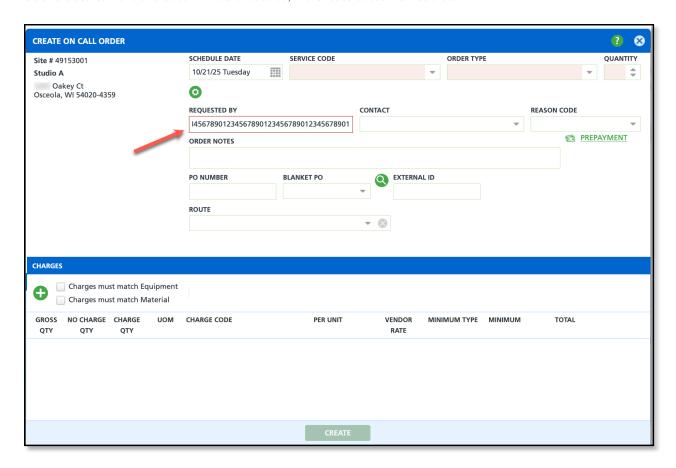
Service Record (Accounts) - Field logic update in 'Create On Call Order' (19459)

Last Modified on 10/21/2025 10:23 am PDT

The **Requested By** field that appears when creating an on-call work order has been updated to allow a maximum of **50** characters. If the character limit is exceeded, the Create button is disabled.



Pathway: Customer Service Screen > Create On Call Order