

Service Record (Accounts) - Field logic update in 'Create On Call Order' (19459)

Last Modified on 10/21/2025 10:23 am PDT

The **Requested By** field that appears when creating an on-call work order has been updated to allow a maximum of **50 characters**. If the character limit is exceeded, the Create button is disabled.

CREATE ON CALL ORDER

Site # 49153001

Studio A

Oakey Ct

Osceola, WI 54020-4359

SCHEDULE DATE

10/21/25 Tuesday

SERVICE CODE

ORDER TYPE

QUANTITY

REQUESTED BY

145678901234567890123456789012345678901

CONTACT

REASON CODE

ORDER NOTES

PREPAYMENT

PO NUMBER

BLANKET PO

EXTERNAL ID

ROUTE

CHARGES

+

Charges must match Equipment

Charges must match Material

GROSS QTY	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
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CREATE

Pathway: Customer Service Screen > Create On Call Order