## On Call Orders (Accounts) - Update to Information Displayed on Screen (16496)

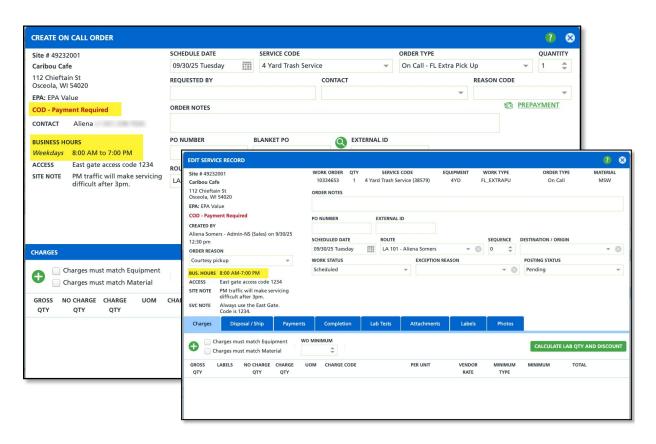
Last Modified on 09/30/2025 10:49 am PDT

The Create On Call Order screen has been updated to include the following information as it applies:

- COD Payment Required
- Business Hours

The Edit Service Record screen has been updated to include the following information as it applies:

• Business Hours - displays based on the current scheduled date



Pathway: Customer Service Screen > Calendar > [right-click] Create On Call Order