

# Database Query (Database) - New Query Added (19067)

Last Modified on 09/26/2025 7:36 am PDT

A new query entity 'Customer Service Activity History' has been added to the Database Query tool. The image below captures the display fields the new query includes.

The screenshot shows the Database Query tool interface. At the top, there is a 'Database Query' tab and a 'SAVED QUERY' dropdown menu. Below this are three buttons: 'NEW', 'UPDATE', and 'SAVE AS'. The main area is divided into two sections: 'ENTITIES' and 'DISPLAY FIELDS'. The 'ENTITIES' section shows 'Customer Service Activity History' selected. The 'DISPLAY FIELDS' section is a table with columns for 'ENTITY', 'SEQ', 'FIELD', 'ALIAS', and 'DESCRIPTION'. A dialog box titled 'SELECT MAIN ENTITY' is open, showing a list of entities. 'Customer Service Activity History' is highlighted in green, and a red arrow points to it from the main table. A checkbox labeled 'Display Only Selected' is visible in the top right corner of the 'DISPLAY FIELDS' section.

ENTITY	SEQ	FIELD	ALIAS	DESCRIPTION
<input type="checkbox"/>		Account Id		
<input type="checkbox"/>		Account Division		
<input type="checkbox"/>		Record Id		
<input type="checkbox"/>		Due Date		
<input type="checkbox"/>		Completed Date		
<input type="checkbox"/>		Appointment Datetime		
<input type="checkbox"/>		Creation Datetime		
<input type="checkbox"/>		Site Id		
<input type="checkbox"/>		Account Name		
<input type="checkbox"/>		Account Divisionname		
<input type="checkbox"/>		Account Addressline1		
<input type="checkbox"/>		Account Addressline2		
<input type="checkbox"/>		Account City		
<input type="checkbox"/>		Account State		
<input type="checkbox"/>		Account Zip Code		
<input type="checkbox"/>		Account Billing Phone		
<input type="checkbox"/>		Account Phone1		
<input type="checkbox"/>		Account Email		
<input type="checkbox"/>		Site Name		
<input type="checkbox"/>		Site Divisionname		
<input type="checkbox"/>		Site Addressline1		
<input type="checkbox"/>		Site Addressline2		
<input type="checkbox"/>		Site City		
<input type="checkbox"/>		Site State		
<input type="checkbox"/>		Site Zipcode		
<input type="checkbox"/>		Siteclass Name		
<input type="checkbox"/>		Billinggroup Name		
<input type="checkbox"/>		Accountclass Name		
<input type="checkbox"/>		Service Region		
<input type="checkbox"/>		Taxregion Name		
<input type="checkbox"/>		Type		
<input type="checkbox"/>		Title		
<input type="checkbox"/>		Notes		
<input type="checkbox"/>		Assigned To		
<input type="checkbox"/>		Created By		
<input type="checkbox"/>		Status		
<input type="checkbox"/>		Completion Note		

Pathway: Database > Database Query