

# System Options (Setup) - Field Renamed In Online Order (19362)

Last Modified on 09/25/2025 12:52 pm PDT

The Online Order field previously labeled *Default Service Region* has been renamed to *Fallback Service Region (If None Matched)* and now includes the option to be cleared.

**Additional information about this setup:**

If a customer's address does not match a service region defined in the Service Region Map within Service Region Setup, the system will default to the service region specified here. If no fallback service region should be used, and no options should be available when an address falls outside a region map, leave this field blank.

SYSTEM OPTIONS SETUP

System

Sales

Integration

Account

Operations

Customer Portal

Broker

Online Order

HTML HEADER

PREVIEW

HTML FOOTER

PREVIEW

GROUP BUNDLES BY LOB

FALLBACK SERVICE REGION (IF NONE MATCHED)

HOUSTON OPEN MARKET

DEFAULT ACCOUNT CLASS

ROLL OFF-TEMP

DEFAULT SOURCE

SEO Web Inquiry

Pathway: Setup > System > System Options > Online Order [tab]