

Customer Portal - Incorrect Display of Services on Activity Calendar (18272)

Last Modified on 08/26/2025 10:41 am PDT

An issue has been resolved where, if a site had no active services, the Activity Calendar displayed results from the previously viewed site.

The screenshot shows the Customer Portal interface for a site named "Viebrock Associates" (49315). The site is active and has a balance of \$192.38. The Activity Calendar is displayed for August 2025, showing events from a previously viewed site. The calendar includes a sidebar with account information, a main calendar view, and a bottom section with account status and navigation links.

Account Information:

- 49315 Viebrock Associates
- OSCEOLA, WI 54020-4042
- TERMS Net 20
- INVOICE DELIVERY Printed
- Active
- DIVISION QAWASTE
- ACCOUNT MGR Aliena Somers - Admin-NS (Sales)
- CLASS COMMERCIAL
- BILL GROUP Annual Billing
- ADVANCE - ANNUALLY Billed Thru Date Jul 31, 2025
- 49315001 Viebrock Associates
- OSCEOLA, WI 54020-4042
- BUSINESS HOURS / SERVICE WINDOW Weekdays 7:00 AM to 6:00 PM

Activity Calendar (August 2025):

| SUN | MON | TUE | WED | THU | FRI | SAT/SUN |
|--------|--------|--------------------------|-------------------------|----------------|-----|---------|
| Jul 27 | Jul 28 | Jul 29 | Jul 30 | Jul 31 | | |
| | | | | Invoice 915850 | | |
| Aug 3 | Aug 4 | Aug 5 | Aug 6 | Aug 7 | | |
| | | (1 view) - Aliena Somers | 1, FL_SERVICE, 2YD, MSW | | | |
| Aug 10 | | | | | | |

Account Status:

- \$ 192.38 TOTAL DUE
- \$ 192.38 PAST DUE
- Your Account is Past Due
- Make a Payment
- Invoice History
- Manage Auto Pay
- Wallet
- Reports / Documents
- QUESTS CLICK HERE TO SUBMIT ONLINE REQUEST
- VIEW ALL REQUESTS

Pathway: Customer Portal > Activity Calendar