

[75.1 Release] Service Records (Accounts) - Update to Timeline Tab (16498)

Last Modified on 08/19/2025 9:25 am PDT

The Timeline tab for Service Records is now available for work orders with a status of "In Progress." Previously, it was only available for work orders with a status of "Not Serviced" or "Completed."

EDIT SERVICE RECORD

Site # 49266001
Routing Test 1
6253 Hollywood Blvd
Los Angeles, CA 90028-8275
CREATED BY
Paul Gonzalez - QA Expert (Admin) on
6/30/25 3:55 am
ORDER REASON

WORK ORDER	QTY	SERVICE CODE	EQUIPMENT	WORK TYPE	ORDER TYPE	MATERIAL
9884861	3	3 Yard Trash Service (38633)	3YD	FL_SERVICE	Scheduled Service	MSW

ORDER NOTES

PO NUMBER

EXTERNAL ID

SCHEDULED DATE

ROUTE

SEQUENCE

DESTINATION / ORIGIN

WORK STATUS

EXCEPTION REASON

POSTING STATUS

Update History Aliena Somers - Admin-NS (Sales) on

Charges

Payments

Completion

Lab Tests

Attachments

Labels

Photos

Timeline

TIME ↑

Map

Routing Test 1 (49266001)
6253 Hollywood Blvd, Los Angeles
3 FL Service 3 Yard FL

Enable Geocode Update

HIDE TRAVEL PATH

Select Print Format

ADD PAYMENT (F7)

SAVE (F2)

Pathway: Customer Service Screen > Service Records {selection}