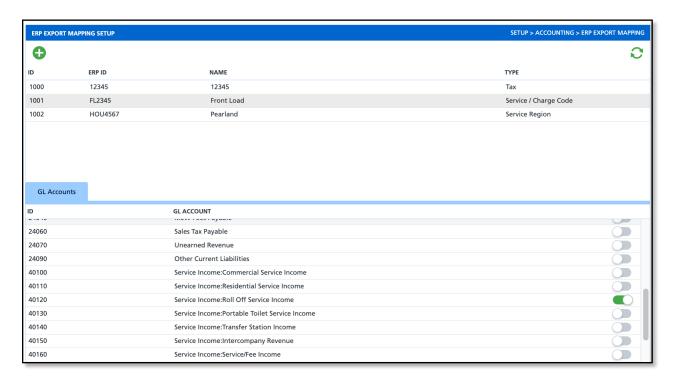
SAP ERP Export Mapping

Last Modified on 07/31/2025 7:46 am PDT

Pathway: Setup > Accounting > ERP Export Mapping

This article outlines the setup required to configure SAP ERP Export Mapping. Proper setup ensures that service codes, charge codes, and service regions in the system are accurately linked to corresponding SAP IDs, to support a seamless data export and integration.

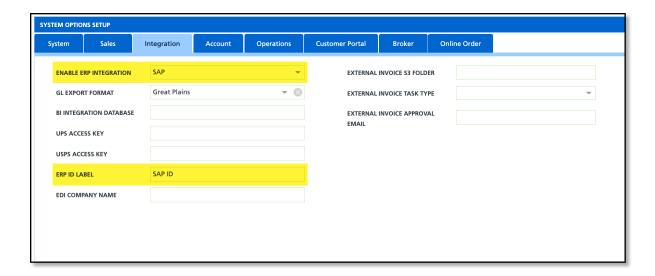


Setup Requirements

System Options Setup

Pathway: Setup > System > System Options

System Options Setup controls the visibility and labeling of the SAP ID field in other setup screens. From the Integrations tab, set the **Enable ERP Integration** field to "SAP," then enter a value in the **ERP ID Label** field to define how the SAP ID field will be labeled throughout the system. If this field is left blank or null, the default label 'ERP ID' will be used elsewhere.



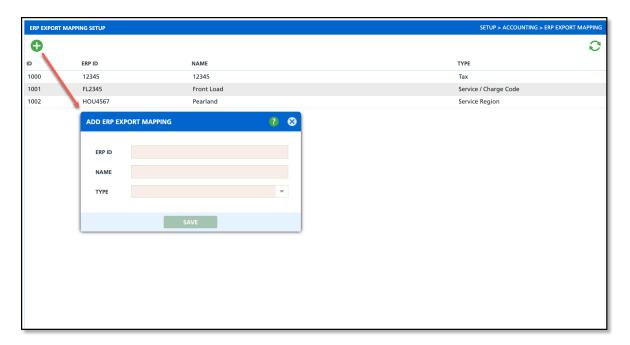
ERP Export Mapping

Pathway: Setup > Accounting > ERP Export Mapping

The ERP Export Mapping Setup screen includes an upper grid for adding new ERP export maps and a lower grid for linking them to a GL Account when the export type is Service/Charge Code. Once this setup is complete, SAP IDs can be successfully assigned to service codes, charge codes, and service regions.

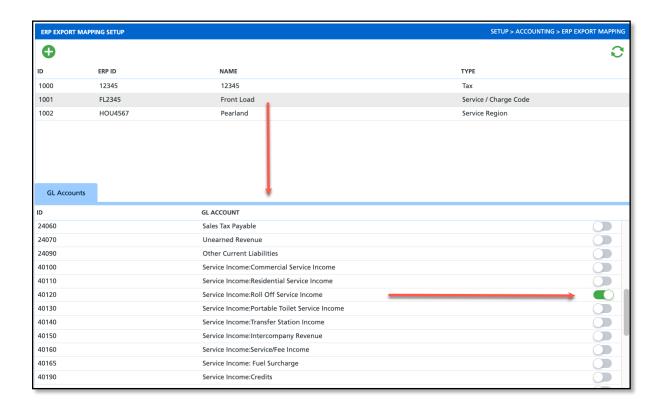
Add ERP Export Mapping

Before linking an SAP ID to service codes, charge codes, or service regions, the SAP ERP map must first be added. Setup here populates the drop down selections for the SAP ID fields elsewhere in the system.



Map an ERP to a GL Account (Applies only to 'Service / Charge Code' Type)

For Service/Charge Code ERP export map types, a GL Account must be selected in the lower grid on the ERP Export Mapping Setup screen. To view available GL Accounts, click within the corresponding ERP row in the upper grid. Then, review the list and enable the applicable account by toggling it on.



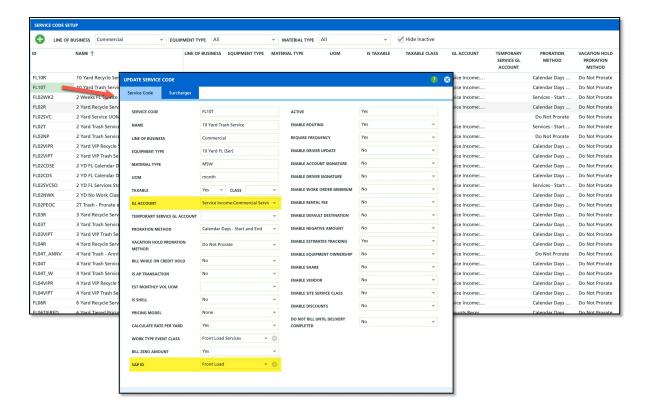
Mapping Service Codes, Charge Codes and Service Regions

To successfully map service codes, charge codes, and service regions for SAP ERP export, both the SAP ID and GL Account fields must be configured. The setup steps outlined in the Setup Requirements section above must be completed before proceeding.

Service Code Setup

Pathway: Setup > Services > Service Code

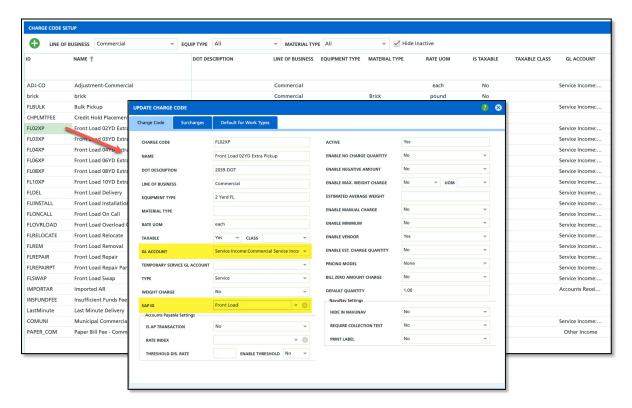
In Service Code Setup, select both a **GL** Account and an **SAP ID**. These fields are required for successful SAP ERP mapping.



Charge Code Setup

Pathway: Setup > Services > Charge Code

In Charge Code Setup, select both a **GL Account** and an **SAP ID**. These fields are required for successful SAP ERP mapping.



Service Region Setup

Pathway: Setup > Services > Service Region

From the **SAP ID** column in Service Region Setup, click within the column of the desired service region and select the SAP ID that applies.

