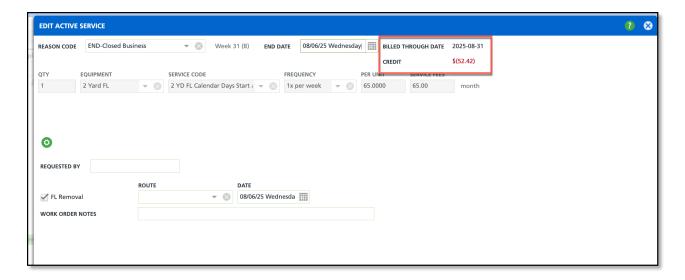
[75.1 Release] Edit Active Service (Accounts) - Credit Amount Not Displaying for Ended Services with Proration Configured (18986)

Last Modified on 08/06/2025 8:59 am PDT

When a service was terminated during a billing period that had already been invoiced, and proration was configured for the service code, the prorated credit amount did not display on the Edit Active Service screen. This has been resolved.



Pathway: Customer Service Screen (Accounts) > [Edit] Active Service