

# [75.1 Release] Edit Active Service (Accounts) - Credit Amount Not Displaying for Ended Services with Proration Configured (18986)

Last Modified on 08/06/2025 8:59 am PDT

When a service was terminated during a billing period that had already been invoiced, and proration was configured for the service code, the prorated credit amount did not display on the Edit Active Service screen. This has been resolved.

EDIT ACTIVE SERVICE

REASON CODE

END-Closed Business

Week 31 (B)

END DATE

08/06/25 Wednesday

BILLED THROUGH DATE

2025-08-31

CREDIT

\$(52.42)

QTY

1

EQUIPMENT

2 Yard FL

SERVICE CODE

2 YD FL Calendar Days Start

FREQUENCY

1x per week

PER UNIT

65.0000

SERVICE FEES

65.00

month

REQUESTED BY

☒ FL Removal

ROUTE

DATE

08/06/25 Wednesda

WORK ORDER NOTES

Pathway: Customer Service Screen (Accounts) > [Edit] Active Service