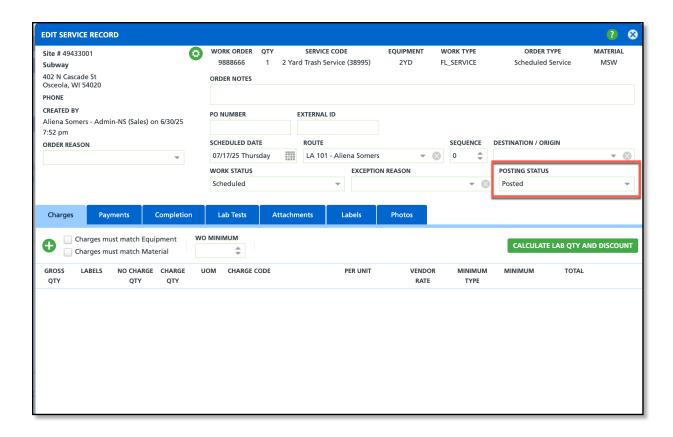# Service Records (Accounts) - Updates to Posting Permissions (18768)

Last Modified on 07/22/2025 7:12 am PDT

Posting status logic within the service record has been updated, affecting the following permissions: 341 (Change Work Order to Ready to Post), 342 (Change Work Order to Posted), and 472 (Reverse Work Order Posting Status).

Scenario Examples

- If a work order is in a *Posted* status, the user can reverse it 'Pending' or 'Ready to Post' if they have both permission **472** and **342**.
- If a work order is in a *Ready to Post* status, the user can reverse to 'Pending' if they have permission**472**. They will need permission **342** to change it to 'Posted'.
- If a work order is in a *Pending* status, the user will need permission **341** to change it to 'Ready to Post' and **342** to change it to 'Posted'.

Pathway: *Service Record | Setup > System > Permission*