

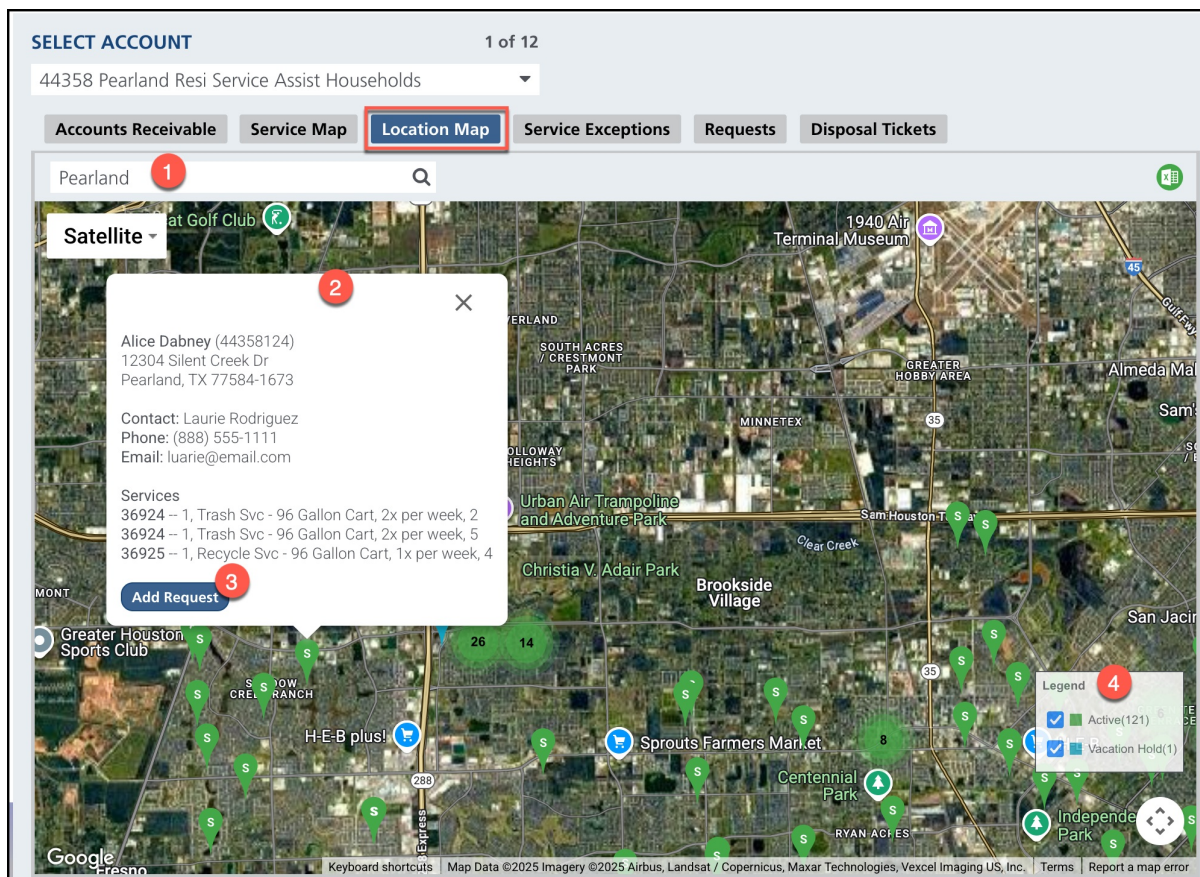
Customer Portal (Municipal) - New Location Map and Updates to Service Map (18438) [New Feature]

Last Modified on 07/17/2025 1:32 pm PDT

Mapping features available to Municipal account classes in the Customer Portal have been updated with the following:

Location Map (Previously 'Service Map') includes the following updates:

1. A new search feature has been added to the map, allowing users to search using the following criteria:
 - o Site ID
 - o Site Name
 - o Site Address (address line 1, city, or postal code)
2. Expanded tool tip information when a user clicks on a site.
3. 'Add Request' button added to the tool tip that will open the 'Add Request' popup window.
4. A new Legend has been added to the map, displaying site status colors along with a count of matching records and a checkbox next to each color to show or hide the corresponding pins.



New Service Map

A new Service Map has been added with the following features:

1. Filtering options based on Scheduled Date and Service Code
2. Search functionality to search by:
 - o Site ID
 - o Site Name

- Site Service Address (address line 1, city, or postal code)
 - Work Order Number
3. Export functionality to export the data listed on the screen. If no data is listed, the Export button is disabled.
 4. A tooltip displays relevant site, contact, and service information, with an **Add Request** button that opens the Add Request popup.
 5. The Map Legend displays status colors for service records, with a count of matching records next to each status and a checkbox to show or hide the corresponding pins on the map.

Not shown- If the Scheduled Date is today, the current location of the truck servicing the route will also be displayed.

The screenshot displays the 'SELECT ACCOUNT' interface. At the top, it shows '1 of 12' accounts, with the selected account being '44358 Pearland Resi Service Assist Households'. Below this are tabs for 'Accounts Receivable', 'Service Map' (active), 'Location Map', 'Service Exceptions', 'Requests', and 'Disposal Tickets'. The 'Service Map' tab shows a map of Houston with various service pins. A popup window is open over the map, displaying contact information for Alice Dabney (44358124) at 12304 Silent Creek Dr, Pearland, TX 77584-1673. The popup also lists contact details for Laurie Rodriguez and shows a service record for '9746727 -- 1 x Recycle Svc - 96 Gallon Cart - Status: Scheduled' with an 'Add Request' button. A legend in the bottom right corner indicates the status of the pins: Scheduled (78) in blue, Not Serviced (3) in yellow, and Service Completed (2) in green. The map shows various locations including Greater Houston Sports Club, H-E-B plus!, Sprouts Farmers Market, and Centennial Park.

Pathway: Customer Portal