

NavuNav (Android) - Logic Updated to Service Record Status Change and the Scheduled Date (17006)

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When a driver completes a stop after the **Route Cutoff Time** set in the Line of Business, the Scheduled Date is set to Completion Date Time plus one day.

Basic Scenario:

In the example below, the original scheduled date was **7/13/25**, and the *Route Cutoff Time* was set to **11:59 PM**. The service was completed around **1:00 AM on 7/14/25**, the *Scheduled Date* was updated to **7/14/25**.

Scenario using Completion Date Time +1 Day

In this scenario, if the original Scheduled Date was **7/13/25**, and the Route Cutoff Time was set to **10:00 PM**, and service was completed at **11:00 PM on 7/13/25**—which was after the route's cutoff time—the Scheduled Date will be updated to **7/14/25**, with the Originally Scheduled Time noted.

The screenshot displays the 'EDIT SERVICE RECORD' form for a service at Site # 49055001, Mother Wolf, 1545 Wilcox Ave, Los Angeles, CA 90028-7316. The form is divided into several sections: 'WORK ORDER' (9701667, 1, 4 Yard Trash Service (38224), 4YD, FL_SERVICE), 'ORDER NOTES', 'SCHEDULED DATE' (07/14/25 Monday), 'ROUTE' (LA405), 'SEQUENCE' (19), 'DESTINATION', 'WORK STATUS' (Completed), 'EXCEPTION REASON', 'POSTING STATUS' (Posted), and 'UPDATE HISTORY' (Paul Gonzalez - QA Expert (Admin) c). A red arrow points to the 'SCHEDULED DATE' field, which is labeled 'Originally scheduled Tuesday 7/13/25'. Another red arrow points to the 'END' time field, which is labeled '07/14/25 1:00 am'. A third red arrow points to the 'ROUTE CUTOFF TIME' field, which is labeled '11:59:00.000 PM'. The 'COMPLETION' tab is selected, showing a 'START' time of 'Click to Set' and an 'END' time of '07/14/25 1:00 am'. The 'STOP' reason is 'Stop was never set to IN PROGRESS'. The 'ROUTE CUTOFF TIME' is set to '11:59:00.000 PM'. The 'LIMIT CHARGE CODE TO MATCHING MATERIAL' is set to 'No'. The 'INVOICE SUMMARY DESCRIPTION' is empty. The 'PRODUCTIVITY UNIT NAME' is empty. The 'ROUTE CUTOFF TIME' is set to '11:59:00.000 PM'.

Pathway: Setup > Services > Line of Business