

Customer Service (Accounts) - Frequency Logic Updated When Changing Frequency to Monthly (18587)

Last Modified on 06/24/2025 8:26 am PDT

Previously, when the service was updated to a monthly frequency and the service day remained the same, service records were not being generated. This issue has been resolved.

EDIT ACTIVE SERVICE

REASON CODE

CHG-Temp Decrease In Svc

START DATE

07/24/25 Thursday

Week 30 (A)

5.92 per cubic yard (current)
8 per cubic yard (new)

QTY

1

EQUIPMENT

6 Yard FL

SERVICE CODE

6 Yard Trash Service

FREQUENCY

Monthly

PER UNIT

48.0000

SERVICE FEES

48.00

month

Heavy Weight

EQUIPMENT OWNERSHIP

Choose one

SERVICE DAYS

☐ M

☐ T

☐ W

☒ H

☐ F

☐ S

☐ Su

* Current Schedule: H

WEEK OF MONTH

REQUESTED BY

Map

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DISPLAY ALL LINES OF BUSINESS

+

DEFAULT DESTINATION

SERV...	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES
CHA...									
Fro...	\$ 60.00	each	0		None				1

SAVE

Pathway: Customer Service (Accounts) > Edit Active Service