

Customer Service (Accounts) - Updating Service Keeps Prior Scheduled Day (18364)

Last Modified on 06/24/2025 7:57 am PDT

An issue has been resolved in **Edit Active Service** that caused the previous service day(s) to be retained when a new service day was selected and saved.

EDIT ACTIVE SERVICE

REASON CODE

CHG-Service Increase

START DATE

06/30/25 Monday

Week 27 (B)

5.92 per cubic yard (current)
2.96 per cubic yard (new)

QTY

1

EQUIPMENT

6 Yard FL

SERVICE CODE

6 Yard Trash Service

FREQUENCY

2x per week

PER UNIT

0.0000

SERVICE FEES

0.00

month

Below Light Weight

EQUIPMENT OWNERSHIP

Choose one

SERVICE DAYS

☒ M ☐ T ☐ W ☐ H ☒ F ☐ S ☐ Su

* Current Schedule: H

REQUESTED BY

DISPLAY ALL LINES OF BUSINESS

DEFAULT DESTINATION

SERV ...	RATE	UOM	NO CHARGE QTY	EST QTY	MINIMUM TYPE	MINIMUM	MAX WEIGHT	OVER MAX WEIGHT RATE	WORK TYPES
CHA...									
Fro...	\$ 60.00	each	0		None				1

SAVE

Pathway: Customer Service (Accounts) > Edit Active Service