

# AR History (Accounts) - Error Message Displays When Attempting to Process a Write-Off (18111)

Last Modified on 05/14/2025 2:00 pm PDT

An issue has been resolved that caused an error message to appear when a user attempted to process a write-off in AR History.

**INVOICE ADJUSTMENT - 888863 - 8/14/23 - \$ 502.50 - CREATED BY ALIENA SOMERS ON 5/14/25 3:50 PM**

REASON CODE: Write Off    PERIOD: 2025-05    NOTE:

CREDIT ENTIRE INVOICE

Search

DATE	SITE ID ↑	SITE NAME	WO #	QUANTITY	DESCRIPTION ↑	INVOICE AMOUNT	PREVIOUS ADJUSTME...	PENDING ADJUSTME...	REJECTED ADJUSTME...	ADJUSTME... AMOUNT
06/21/21	32404009	GOODWILL	<u>1938...</u>	1	Roll Off Haul	\$ 167.50	\$ 0.00	\$ 0.00	\$ 0.00	
07/05/21	32404009	GOODWILL	<u>2000...</u>	1	Roll Off Haul	\$ 167.50	\$ 0.00	\$ 0.00	\$ 0.00	
07/19/21	32404009	GOODWILL	<u>2143...</u>	1	Roll Off Haul	\$ 167.50	\$ 0.00	\$ 0.00	\$ 0.00	

Pathway: Customer Service Screen > AR History