

Status Management (Accounting) - Fix Applied to 'Has Active Service' Field (18238)

Last Modified on 04/23/2025 12:33 pm PDT

An issue has been resolved where the **Has Active Services** column in the *Debt Recovery / Received Payments* tab incorrectly displayed 'No' for accounts that do have an active service.

STATUS MANAGEMENT														ACCOUNTING > STATUS MANAGEMENT	
Status Changes		Debt Recovery / Received Payments			Credit Hold Eligible		Credit Hold Accounts		Internal Collection Accounts			External Collection Accounts			
DIVISION	STATUS	BILL GROUP	COLLECTION GROUP / AGENCY	PAYMENT WITHIN LAST	FROM	TO								3 Records	Search
All	All	All	All	Date Range	11/01/2024	05/23/2025									
NAME	STATUS	STATUS CHANGE DATE	HAS ACTIVE SERVICES	COLLECTION GROUP / AGENCY	LAST PAYMENT	PAYMENTS SINCE STATUS CHANGE	WRITE OFF AMOUNT	CURRENT	1-30	31-60	61-90	91-120	OVER 120	TOTAL	
California Grill & Bar 49018	External Collecti... 58 Days	02/24/2025	No	AGENCY2	11/12/2024			0.00	0.00	0.00	0.00	0.00	730.00	730.00	
Navu Services 49042	Credit Hold 43 Days	03/11/2025	Yes		11/12/2024			25.00	0.00	0.00	0.00	0.00	256.93	281.93	
El Portal Restaurant 49045	Credit Hold 57 Days	02/25/2025	Yes		04/15/2025	\$ 3,000.00 (2)		-3,000.00	0.00	0.00	0.00	0.00	76,298.28	73,298.28	

Pathway: Accounting > Status Management