

Orders, Quotes and Contracts (Accounts) - Proposal/Contract Price Change Doesn't Recreate Service Record (18154)

Last Modified on 04/22/2025 1:45 pm PDT

An issue has been resolved that prevented service records from being generated when processing a price decrease through a contract.

The screenshot displays a software interface with a calendar view at the top and a table view at the bottom. The calendar shows events for April 2025, with a dropdown menu open for 'Service Changes' on April 14. The events listed are:

- 1, FL_DELIVER, 3YD, MSW
- 1, FL_SERVICE, 3YD, MSW
- 3 Yard Trash Service, ADD-New Bus-New Owner
- 3 Yard Trash Service, CHG-Price Decrease

A red arrow points from the '3 Yard Trash Service, CHG-Price Decrease' event to the corresponding row in the table below.

ID	START DATE	EST. CLOSE DATE	FORMAT	STATUS	MONTHLY REVENUE	SALES REP
4164	04/14/25	04/14/25 Medium	Service Contract - signature (NEW) A-New Business-New Owner	Sold	\$ 100.00	Aliena Somers - Admin-NS (Sales) - DO NOT USE (Admin)
4165	04/14/25	04/14/25 Medium	Service Contract - signature (NEW) Chg Svc-Price Decrease	Sold	\$ 80.00	Aliena Somers - Admin-NS (Sales) - DO NOT USE (Admin)