Customer Service (Accounts) - VIP Priority Sites (18297) [New Feature]

Last Modified on 04/10/2025 1:40 pm PDT

A new 'VIP' priority indicator has been added to the Add/Edit Site screen to designate service locations with VIP status. When selected, this indicator will appear on the Customer Service screen, in Dispatch on the Services List, and on the driver app. Note: this is a visual indicator only and does not impact routing or scheduling logic.

