

Work Order (Accounts) - Work Order Not Generated When Adding a New Service to a Contract (18123)

Last Modified on 03/20/2025 11:31 am PDT

An issue that prevented work order creation when adding a new service to a contract has been resolved. Previously, if a service not already established on an account was added, the system failed to trigger the delivery work type event.

The screenshot displays a calendar interface for the month of March 2025. The calendar shows dates from Mar 9 to Apr 3. A red arrow points from a contract entry in a table below to a specific event on the calendar for March 19th. The event details are as follows:

- 1, FL_DELIVER, 6YD, MSW
- 6 Yard Trash Service, ADD-New Bus-F
- John and Alice Jones (549338001) Ser
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- +9 Events...

ID	START DATE	EST. CLOSE DATE	FORMAT	STATUS	MONTHLY REVENUE	SALES REP	TITLE
4160	03/20/25	03/20/25 Medium	Service Contract - signature (NE... A-New Business-From Competitor	Sold	\$ 259.80	Aliena Somers - Admin-NS (Sales) Aliena Tester (Operations)	

Pathway: Accounts > Orders, Quotes and Contracts