

Refund / Rebate Check (Accounts) - Updates to Rebate Check Prepayment to Better Support Refund Scenarios (17503)

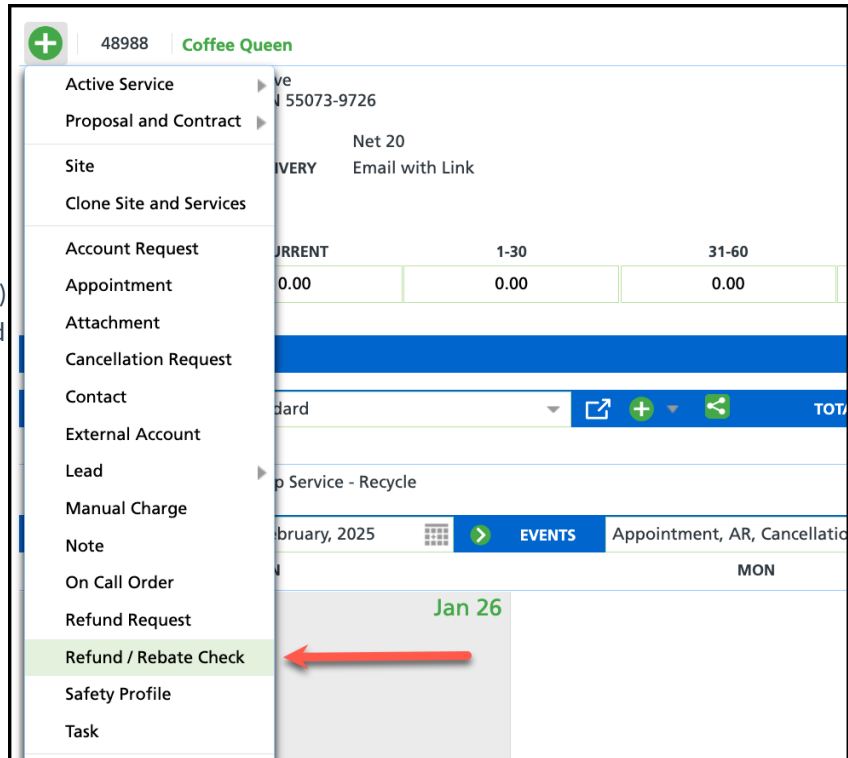
Last Modified on 02/11/2025 8:20 am PST

Enhancements have been made to Customer Service, AR History, Permissions, and other areas to expand rebate check prepayment, providing better support for refund scenarios.

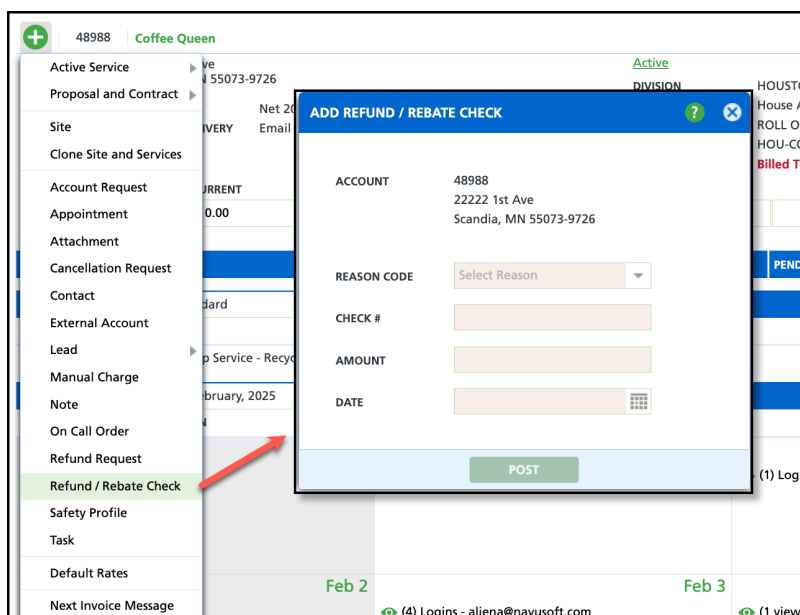
Customer Service Screen

In the Menu dropdown, 'Rebate Check Prepayment' has been renamed to 'Refund / Rebate Check.'

Additionally, permission 174 ('Add Rebate Check Prepayment') has been renamed to 'Add Refund / Rebate Check' and now grants access to the 'Refund / Rebate Check' option in the Customer Service screen's menu.



Add Refund / Rebate Check



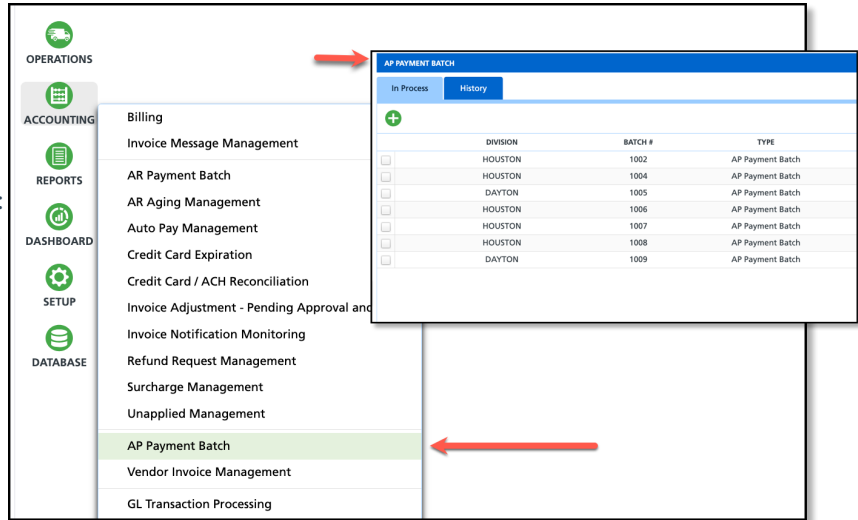
The Add Prepayment window has been updated to 'Add Refund / Rebate Check' and the following other enhancements have been applied to the screen:

- Account ID is just 'Account'.
- **Addition** of a Reason Code drop down.
- **Removal** of up/down arrows from the Check # and Amount fields.
- **Logic updated** to Amount field to require an entry value greater than '0'.
- **Post logic** has been updated to allow only positive amount values.

Main Menu - Vendor/Rebate Payments

The 'Vendor/Rebate Payments' main menu option and its corresponding screen have been renamed to 'AP Payment Batch.' In addition to this, the following supporting permissions have been renamed:

- 'View/Add Vendor/Rebate Payments' is now 'View/Add AP Payment Batch'
- 'Post Vendor/Rebate Payment' is now 'Post AP Payment Batch'
- 'Void Vendor/Rebate Payment' is now 'Void AP Payment Batch'



AR History

AR HISTORY					
CURRENT	1-30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	
0.00	0.00	0.00	0.00	0.00	
<input checked="" type="checkbox"/> Limit to open items	STATEMENT	INVOICE	AUTO APPLY	BALANCE WRITE OFF	WALLET (0)
DATE	DUE DATE	PERIOD	SITE ID	TYPE	REFERENCE NO
11/05/24		2024-11		Rebate/Refund Check	200
11/04/24		2024-11		Payment - Credit Card	5845887

In AR History, 'Rebate Prepayment' has been renamed to 'Rebate/Refund Check.'