

# Edit Service Record (Accounts) - Duplicated Site Service Charges (17616)

Last Modified on 02/04/2025 9:07 am PST

An issue has been resolved that caused service charges to be duplicated on a service record after a rate change was applied to the active service.

**EDIT SERVICE RECORD**
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Site # 49232001 <b>Caribou Cafe</b> 112 Chieftain St Osceola, WI 54020  CREATED BY Aliena Somers - Admin-NS (Admin) on 2/4/25 10:06 am  ORDER REASON <input type="text"/>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>WORK ORDER</th> <th>QTY</th> <th>SERVICE CODE</th> <th>EQUIPMENT</th> <th>WORK TYPE</th> <th>ORDER TYPE</th> <th>MATERIAL</th> </tr> <tr> <td>9147306</td> <td>1</td> <td>4 Yard Trash Service</td> <td>4YD</td> <td>FL_EXTRAPU</td> <td>On Call</td> <td>MSW</td> </tr> </table> ORDER NOTES <input style="width: 100%; height: 20px;" type="text"/>	WORK ORDER	QTY	SERVICE CODE	EQUIPMENT	WORK TYPE	ORDER TYPE	MATERIAL	9147306	1	4 Yard Trash Service	4YD	FL_EXTRAPU	On Call	MSW	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>PO NUMBER</td> <td>EXTERNAL ID</td> </tr> <tr> <td><input style="width: 100%;" type="text"/></td> <td><input style="width: 100%;" type="text"/></td> </tr> <tr> <td>SCHEDULED DATE</td> <td>ROUTE</td> <td>SEQUENCE</td> <td>DESTINATION / ORIGIN</td> </tr> <tr> <td>02/04/25 Tuesday</td> <td><input style="width: 100%;" type="text"/></td> <td>0</td> <td><input style="width: 100%;" type="text"/></td> </tr> <tr> <td>WORK STATUS</td> <td>EXCEPTION REASON</td> <td colspan="2">POSTING STATUS</td> </tr> <tr> <td>Scheduled</td> <td><input style="width: 100%;" type="text"/></td> <td colspan="2">Pending</td> </tr> </table>	PO NUMBER	EXTERNAL ID	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	SCHEDULED DATE	ROUTE	SEQUENCE	DESTINATION / ORIGIN	02/04/25 Tuesday	<input style="width: 100%;" type="text"/>	0	<input style="width: 100%;" type="text"/>	WORK STATUS	EXCEPTION REASON	POSTING STATUS		Scheduled	<input style="width: 100%;" type="text"/>	Pending	
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Charges 1
Payments
Completion
Lab Tests
Attachments
Labels
Photos

Charges must match Equipment
  Charges must match Material
 

WO MINIMUM

CALCULATE LAB QTY AND DISCOUNT

GROSS QTY	LABELS	NO CHARGE QTY	CHARGE QTY	UOM	CHARGE CODE	PER UNIT	VENDOR RATE	MINIMUM TYPE	MINIMUM	TOTAL
1			1	each	Adjustment-Commercial	\$ 0.00		None		\$ 0.00

Select Print Format 
SAVE (F2)

Pathway: Customer Service screen > [open] Service Record