

Tiered Pricing (Active Services) - Tiered Pricing Cleared if Service Code was Updated in Site Service Rate Update Batch (16757)

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Previously, tiered pricing for a service code was cleared during a site service rate update batch if the service code for the site was modified. This issue has been resolved, and tiered pricing will remain visible and unchanged.

The screenshot displays a software interface with a top navigation bar. On the left, it says 'ACTIVE SERVICES (2)' and 'Standard'. On the right, it says 'TOTAL RECURRING \$ 0.00'. Below this is a table with two rows, both for 'Regulated Medical Waste Service' with a quantity of 1. A summary line indicates '43 Gal Reusable Tiered - RMW: \$ 0.00 each Tiered Pricing' with a green checkmark icon. To the right of this line, it says 'Reason: ADD-Add Svc - New Service' and 'Posted By: Aliena Somers - Admin-NS (Admin) on 01/08/2025'. Below the table is a 'CALENDAR' section for 'January, 2025' with an 'EVENTS' dropdown menu. A red arrow points from the 'Tiered Pricing' text in the table to a popup window titled 'SERVICE CHARGE TIERED PRICING'. The popup contains a table with the following data:

| FROM QUANTITY | TO QUANTITY | TYPE | RATE |
|---------------|-------------|------|-------|
| 1.00 | 5.00 | Each | 85.00 |
| 6.00 | 11.00 | Each | 75.00 |
| 12.00 | 1,000.00 | Each | 65.00 |

Pathway: Sales > Rate Update Batches > Site Service Batch | Customer Service Screen > Active Services > Tiered Pricing icon